



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2005-SEP-21 NOV-2005 PM 6:00

Reference No.
10143308

OWNER INFORMATION (Type or Print)

Name
Address
City GUNTERSVILLE State AL Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
in the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date 11/30/05

VEHICLE INFORMATION

17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side
1N6AAG7B9A Make: NISSAN Model: 11TAN Model Year: 2004
Date Purchased: 15-SEP-04 Dealer's Name and Telephone Number: MOLTREY NISSAN 256-878-4390 Engine: No: Cylinders: 8 Fuel Type: Gas
Original Owner: ☒ Dealer's City: ALBERTVILLE State: AL Zip Code:
Transmission Type: ☒ Automatic Powertrain: 4 WHEEL DRIVE Vehicle Component Code: 021000 SUSPENSION:FRONT
☒ Antilock Brakes ☒ Cruise Control Multiple Failure: 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 16-OCT-2004 Failure Mileage: 4000 Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM18ABC036): Original Equipment: ☐ Prior Repair: ☐ Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in brief the incident's details. Complete and provide.)

Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No Number of Persons Injured: Number of Deaths: Reported to Police: ☒ N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED WHILE STOPPING THE FRONT END VIBRATED. TWICE WHILE PRESSING THE BRAKE PEDAL, NOTHING HAPPENED AND CAUSING THE VEHICLE TO SLIDE OFF THE ROAD, AND DENTED THE VEHICLE. THE VEHICLE HAS BEEN TO THE DEALERSHIP NINE TIMES FOR THESE PROBLEMS. THE DEALERSHIP ROTATED THE TIRES ONCE, CHANGED THE BRAKE PADS, ROTORS, AND DISCS, AND REPLACED THE TIRES. THE VEHICLE WAS NOT VIBRATING AS MUCH, BUT THE PROBLEM HAS NOT BEEN FIXED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REQUEST FOR OWNER RETENTION GOODWILL ADJUSTMENT

Customer/Vehicle Information

Customer Name			Dealership Name		Date of Request	8/22/2005
Vehicle Year	2004	Vehicle Model	Titan	VIN NUMBER	1N6AA07B69	Original Owner?
In Service Date	8/28/04	Mileage	19,093	R.O. Number		☒ Yes ☐ No

Nature of Request

Description of problem and its cause: *VIBRATION AT HIGH SPEED*

What is needed to repair the vehicle? *DPSM ~~SALES~~ NEW TIRES*

Why is goodwill being requested? *DPSM O.K. REPAIR*

Cost of Assistance Requested

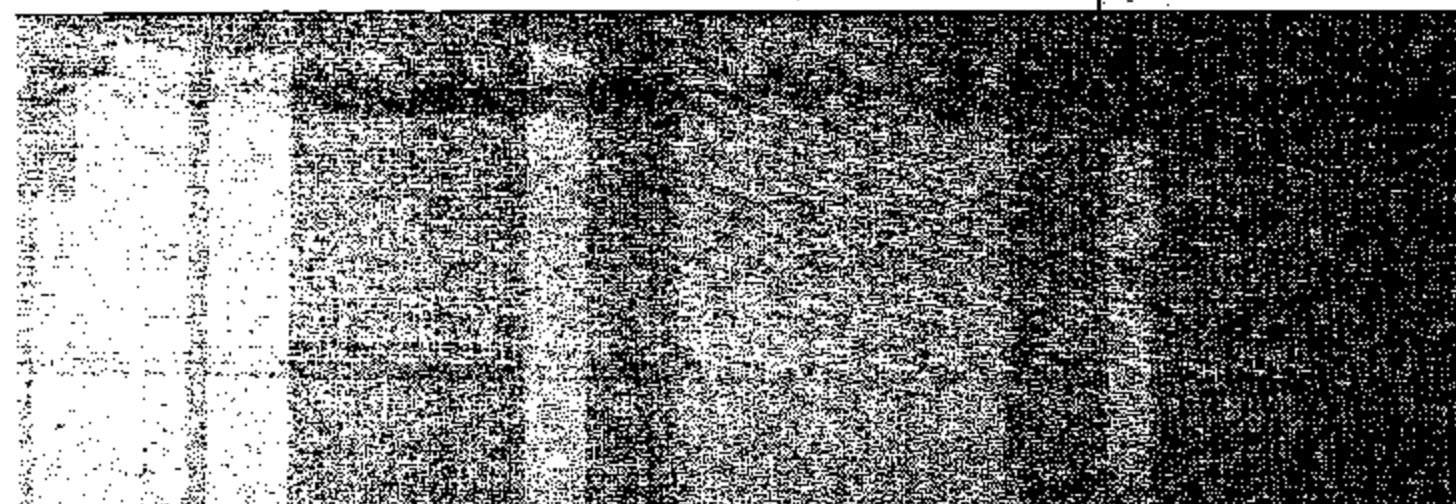
Parts	780.00	Labor	112.56	Sublet		Other		Total	892.56
Financial Participation:									
Customer (%)		0		Dealer (%)		0		NMCO (%)	100%

In the interest of ensuring that every Nissan owner has the most positive ownership experience possible, this form has been developed to enable the Nissan dealership to document the customer's request for assistance and define expense participation in situations beyond the scope of the vehicle warranty.

Any assistance proposed and/or provided is solely a gesture of goodwill by Nissan and/or your Dealer which is intended to strengthen the relationship between the Corporation U.S.A.

Customer Acknowledgment

Date



Dealer Authorized Signature	<i>James J. [Signature]</i>	Date	8/22/2005
Dealer Name	WILSON A.C.	Dealer Number	24014

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).