



RICHARD J. CODEY  
Acting Governor

**New Jersey Office of the Attorney General**

Division of Consumer Affairs  
Consumer Service & Intake Center  
124 Halsey Street, 3rd Floor, Newark, NJ 07102

2005 NOV 15 AM 10:41



PETER C. HARVEY  
Attorney General

KIMBERLY S. RICKETTS  
Director

**Mailing Address:**  
P.O. Box 45025  
Newark, NJ 07101  
(973) 504-6200

October 27, 2005

[Redacted]  
Jersey City, NJ

10143230

Re: American Honda Motor Co, Inc  
File No.: 05-21560

Dear Sir/Madam:

Thank you for contacting the New Jersey Division of Consumer Affairs. Because the allegations you made in your letter are not within the Division's jurisdiction, we are referring this matter to:

National Highway Traffic Safety Administration  
400 7th Street, SW Room 5232  
Washington, DC 20590  
(888) 324-4236

All future correspondence, including inquiries and copies of additional documents should be addressed to them.

Sincerely,

Patricia D. Pate  
Supervisor  
Consumer Service Center

PDP:aro  
CSC11B.frm

Heath  
11/16/05

Jersey City, NJ

PH:

August 15, 2005

~~American Honda Motor Co., Inc.~~

~~Acura Client Services~~

~~Mail Stop 500-2N-7E~~

~~1919 Torrance Blvd.~~

~~Torrance, CA 90501-9746~~

~~Telephone: (800) 382-2238~~

To Whom It May Concern:

I believe that my 2003 Acura 3.2 TL Type-S is a "lemon" under the New Jersey Lemon Law (NJSA 56:12-29 to 56:12-49). I am hereby making a writing demand for relief under the Lemon Law.

I purchased a 2003 Acura TL Type-S 19UUA56993A [REDACTED] on October 2<sup>nd</sup>, 2003 from Open Road Acura of Wayne in Wayne, NJ. Since I bought the vehicle, I have had to return it to the dealership a total of 3 times. My vehicle has been out of service for a total of 10 calendar days. The current mileage on my vehicle is 10,200 miles.

My vehicle has been in Open Road Acura of Wayne dealership on the following dates for repair of the following defects:

Date In	Date Out	Defect
06/05/2004	06/07/2004	Vibration in pedal when accelerating and a humming noise. The problem was not resolved. Spoke with Britney at Open Road Acura of Wayne on 06/12/2004 telling her that the vibrations continued.
07/09/2004	07/15/2004	Still felt the vibration in pedal when accelerating. Vehicle did not shift properly. Internal Transmission component failure found.
08/15/2005	--	Vibration in lower gears and also when shifting. Transmission Failure. Needs to be replaced

My vehicle is currently experiencing the following defects:

Vibration in lower gears and also when shifting. Transmission Failure. Transmission needs to be replaced.

Since these defects substantially impair the value and safety of my vehicle, I am hereby allowing you final opportunity to repair my vehicle. If these repairs are not completed within 10 calendar days of receipt of my letter, I am entitled to a refund calculated in accordance with the Lemon Law. I look forward to hearing from you soon. You can reach me during the day at [REDACTED] and the evening at [REDACTED].

Yours Sincerely

[REDACTED]

[REDACTED]

CC: The Division of Consumer Affairs,  
Office of Consumer Protection  
124 Halsey Street  
PO Box 45025, Newark NJ 07101

THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).