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October 20,2005

To whom it may concern:

We have recently received the recall notice on our 1999 Chevy Silverado pickup truck. We're writing this letter to inform you of the problems we have experienced with our truck.

We were having the problem as stated in the recall. We started off by replacing on front censer ( About \$100.00 and we do not have a receipt we contacted Betten Chevrolet to get a copy of the original and we were told they only keep their records for Two years.) That fixed the problem for only a few weeks. Then the problem recurred and we then had the hub assembly replaced there was under 30,000 miles on the truck at the time and cost \$392.87 for that repair as they said the bearing was bad ( I still have those parts.) That repair lasted only a few weeks as well. Which at that time I put the truck up on my hoist because the brakes were bad. ( the routers were rusty, replaced all four routers & brake shoes because the anti-lock brakes were disengaging my brakes which were not allowing my brakes to clean up the routers. This repair cost approximately \$500.00 just for the parts as I installed the brakes myself.)

Then after having fixed my brakes I noticed the anti-lock brakes still were not working as the new routers had started to rust. I then disconnected the anti-lock brakes and the truck has been stopping fine since.

To explain more I tried talking to Betten Chevrolet about these problems and was unable to reach a solution. Our next step was with a written letter to General Motors with no response in return.

I presently work for General Motors. And tried to work with someone to solve this problem as well as a problem I had with rusty doors. As you can see General Motors wants me to brag about how good their vehicles are when I can't resolve my own problems ( we have more issues if you would like to hear them.)

All this work plus more was done with less than 30,000 miles on the

*Edison*  
11/17/05

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DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**