U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository
17-NOV-2005	2005 DEC 27 P1 1:10 Reference No. 10142869

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
[redacted]	[redacted]	
Address [redacted]	Evening Telephone Number	
City BAY CITY / State MI / Zip Code [redacted]		

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1GNFK16T[redacted]	CHEVROLET	SUBURBAN	2001

Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
15-FEB-01	GRAFF CHEVROLET	No. Cylinders 8	Gas
Original Owner ☒	Dealer's City: BAY CITY / State: MI / Zip Code: 48706		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	4 WHEEL DRIVE	036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
30-JAN-2004	15022		ECAM ANTI-LOCK BRAKE MODULE SHORTED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL8ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Injuries(s), and Involvement)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: i.e. parts repaired or replaced (and if old part is available).

DT: CONTACT STATED THE CONTROL MODULE FOR THE ABS SYSTEM SHORTED OUT. THE INDICATOR LIGHTS IN THE DASHBOARD HAD BEEN ON. THE MOTOR TO ABS SYSTEM WOULD RUNNING CONTINUOUSLY. HE REMOVED THE FUSE TO THE ABS SYSTEM. THE ABS SYSTEM NO LONGER WORKED. HE CONTACTED THE DEALER, WHO STATED THEY COULD REPLACE THE MOTOR, HOWEVER, THEY OFFERED NO FREE REMEDY. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE ABS AND BRAKE CAME ON IN DASH WHILE DRIVING. THE MOTOR IN THE MODULE RAN ALL THE TIME, EVEN WITH KEY SHUT OFF. I HAD TO REMOVE THE FUSE TO THE MODULE OR IT WOULD HAD KILLED THE BATTERY.

THE DEALER CHECKED IT OUT AND SAID THE MODULE WAS SHORTED OUT INTERNALLY, THE ONLY FIX WAS TO REPLACE IT AT A VERY HIGH PRICE. I CHOSE NOT OT HAVE IT FIXED AT THIS TIME.

AFTER GETTING TWO RECALLS ON THIS TRUCK, I DECIDED TO REPORT THIS SAFTY PROBLEM.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

SAGINAW MI 480
PM
19 DEC
2005

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT

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THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).