U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository
18-NOV-2005	Reference No. 10142898

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
[redacted]	[redacted]	[redacted]
Address [redacted]	Evening Telephone Number	
City TRIADELPHIA / State WV / Zip Code [redacted]		

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an [redacted] *provide your name or address to the vehicle manufacturer.*
Signature of Owner [redacted] Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
4S4WX83C3[redacted]	SUBARU	09 TRIBECA	2006

Date Purchased	Dealer's Name and Telephone Number	Engine: No. Cylinders	Fuel Type:
27-AUG-05	[redacted] SUBARU / BUDD BAER 724-222-0700	6	Gas

Original Owner	Dealer's City	State	Zip Code
☒	WASHINGTON	PA	15301

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	ALL WHEEL DRIVE	121000 EXTERIOR LIGHTING:HEADLIGHTS Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
28-AUG-2006	000010	10 mph	The first time we drove the vehicle after dark.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:

Tire Component Code	Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:

Seat Type:	Installation System:

Child Seat Component Code:	Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT WAS ABLE TO SEE APPROXIMATELY FORTY FEET IN FRONT WITH THE HEADLIGHTS ON. THE DEALERSHIP STATED THE VEHICLE WAS MADE THAT WAY. THEREFORE, THEY HAVE NO REPAIRS TO OFFER. *AK THEY DID TRY TO ADJUST THE LIGHTS, BUT FOUND this TO BE IMPOSSIBLE.

We have to keep the high beams on at all times to see more than 40 feet in front of the vehicle; so oncoming vehicles give us the same treatment. Every other new Tribeca owner we have spoken to has the same complaint and challenge. We are concerned that if we are forced to use just the low beams, we may have an accident due to limited vision in front of us, very important in the rural area we live in (deer + turkey to go to).

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Before we decided to drive with the high beams on as much as possible, my husband nearly drove off the road several times in areas where our county and state roads are very windy and hilly (one cannot see far enough ahead for even the "road bend" signs.)

Several cars have swerved toward us on narrow roads when we have our high beams on. I don't know whether we are blinding them or they are just upset with us.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

PITTSBURGH PA 152
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2001

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BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline (DASH) 2 DOT

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