



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2005 NOV 29 PM 1:08
15-NOV-2005

Reference No.
10142795

OWNER INFORMATION (Type or Print)

Name
Address
City **BUFFALO** State **NY** Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner Date **11/29/05**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
233HD56R7X1 Make **DODGE** Model **INTREPID** Model Year **1999**

Date Purchased
19-MAY-05

Dealer's Name and Telephone Number
JIM WHITE 716-934-3580

Engine:
No: Cylinders **6**

Fuel Type:
Gas

Original Owner
☒

Dealer's City
IRVING

State
NY

Zip Code
14081

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
ALL WHEEL DRIVE

Vehicle Component Code
061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: **2**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
28-OCT-2005

Failure Mileage
84305

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: CONTACT STATES WHILE DRIVING TO WORK ONE MORNING A LIGHT CAME ON. AFTER TURNING THE CAR OFF AND THEN BACK ON THE LIGHT GOES OFF THEN BACK ON AGAIN. THE VEHICLE HAS BEEN TAKEN TO THE DEALERSHIP TWICE. BOTH TIMES THEY TOLD HER IT WAS HER ENGINE. THE DEALERSHIP REFUSES TO REPAIR THE VEHICLE UNDER WARRANTY BECAUSE THEY SAY IT'S A MANUFACTURER PROBLEM. *NM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

As stated on reverse side, I was driving to work one morning (Wed 8/10/05) and noticed my oil light came on. Thinking I may need an oil change took it to Dealership and was down 2 qts of oil. After the oil change the light did not come on for a few weeks. In October probably the 10th the light started to come on again. October 11 I took it again for an oil change which was 1000 miles early and it was down 1 qt oil. That's when I realized I must have a problem with my engine. October 29 I took it to the dealership and they said I had a problem with my engine. The warranty company WPC Associates refuses to repair the engine claiming it's the manufacturer's problem.

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U.S. Department
of Transportation

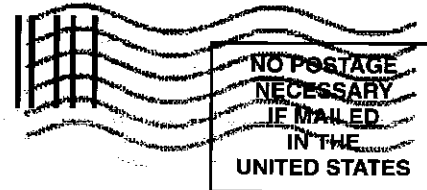
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUFFALO NY 142

21 NOV 2005 PM 3 L



BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR**

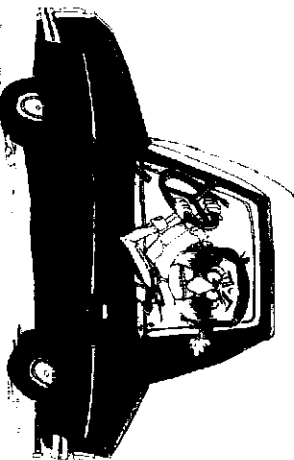
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and dial toll free at

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