



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

11:00
14-NOV-2005

Reference No.
10142625

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: RIVERSIDE State: CA Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number
915-781-3630

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 12/10/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: YV1LS61 [REDACTED]
Make: VOLVO Model: VOLVO Model Year: 2000
Date Purchased: 28-FEB-02 Dealer's Name and Telephone Number: EXCLUSIVELY VOLVO Engine: No. Cylinders: 5 Fuel Type: Gas
Original Owner: Dealer's City: ONTARIO State: CA Zip Code: 91716
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 180000 VEHICLE SPEED CONTROL Multiple Failure: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 22-SEP-2005 Failure Mileage: 72000 Failure Speed: 25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC038): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es) and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: CONTACT'S WIFE WAS DRIVING ON THE INTERSTATE AND VEHICLE SPEED SLOWED DOWN TO ALMOST NO SPEED AT ALL. SHE WAS ABLE TO GET THE VEHICLE OFF THE RAMP. THE VEHICLE WAS TAKEN TO VOLVO DEALERSHIP IN JUNE OF 2005 TO BE CHECKED. HE WAS TOLD AT THAT TIME THE THROTTLE BODY NEEDED TO BE CLEANED. THE VEHICLE RAN FINE UNTIL SEPTEMBER, 22, 2005. THIS TIME THE VEHICLE WAS TAKEN TO A VOLVO MECHANIC. THE THROTTLE BODY WAS REPLACED AT THIS TIME. THE VEHICLE WAS UNDER WARRANTY AT THAT TIME. THEN ON NOVEMBER 12, 2005 HE WAS PULLING OUT OF A PARKING PLACE AND THE THROTTLE BODY WENT OUT AGAIN. THIS, IN TURN, ALMOST CAUSED A SERIOUS ACCIDENT. ON NOVEMBER 14, 2005 HE TOOK THE CAR BACK TO THE MECHANIC AND HE WAS TOLD THAT THE THROTTLE BODY THAT WAS REPLACED IN SEPTEMBER 2005 WAS DEFECTIVE FROM VOLVO. THE VEHICLE IS NOW AT A REPAIR SHOP HAVING THE THROTTLE BODY REPLACED AGAIN. THE VEHICLE IS NO LONGER UNDER WARRANTY. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).