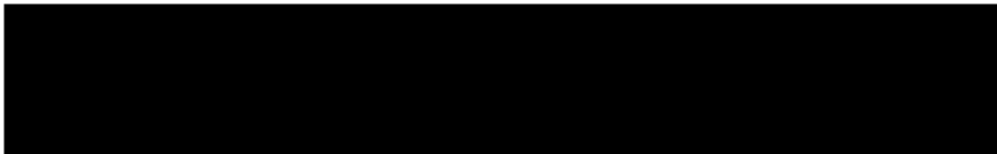


NVS-200



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DEPARTMENT OF TRANSPORTATION

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2005 OCT 26 A 9 26

October 19, 2005

NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN.

Administrator
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, DC 20590

RE: Recall Notice VIN#3FRNF65RX5V [Redacted]

To Whom It May Concern:

I am writing in reference to a recall notice I received on October 11, 2005 regarding a possible driveline parking brake anchor bolt fracture on my F-650 Ford truck. I purchased this truck from Hubco Ford in Allentown Pa. It has since come to my attention that Hubco Ford, where I purchased this vehicle, has closed its doors and no longer can service this vehicle. Not only was I never notified of the closure, but also, the closest service center that can handle this size truck, is located in another state. This repair may only require less than half a day to fix, but it is going to take at least that long or better getting the truck there and back. This has created a hardship in trying to get this vehicle repaired. I believe that it is Ford's responsibility to notify customers when a dealership has closed its doors and there is no one else within a 100 mile range that not only can't repair this vehicle, but there are no dealership to handle possible future purchases of a vehicle like this. It is my belief that I am not the only person from this area that is now faced with this problem. I sincerely think that Ford Corporation needs to consider it's customer's needs and provide for an alternative method of repairing this vehicle, without creating such hardship on the customer.

Best Regards,



Cc Joe Castelli

M. [unclear]
11/2/05

[Redacted]
Whitehall, PA [Redacted]
Phone: ([Redacted]) [Redacted]
Fax: [Redacted]