

October 4, 2005

2005 NOV -2 AM 11:41

[REDACTED]
Boston, KY. [REDACTED]

10142136

REF: VIN # 1FTEF15Y5TL [REDACTED]

To Whom It May Concern:

On December 25, 2004, my son's (1996 F-150) Ford truck burned at his sisters' house. The truck was parked and turned off. The fire started under the hood. He had no comprehensive insurance. The truck was in good condition. We feel that Ford Motor Co. is responsible for this, I am supplying a copy of the Fire Department Report, and also pictures of the truck. The truck is setting at Culvers Auto Salvage in Culvertown, Ky.

The reason that I am writing this instead of my son is because I purchased the truck for him, so really it was my truck.

I would really like to settle this without involving a lawyer. I started trying to contact Ford Motor Co., around the fourth of August, I spoke with Tina (badge # 1109) and I was told that I would be called in 2 or 3 business day, and to do nothing until I heard from them, (no one called). On the 9th of August I was told that I would be called in 2-3 days, (no one called). August 16th I was told that I would be called within 7 to 10 days (no one called). On August 30th I was told that I would definitely be called back, and if not to call them back that Thursday ((9/1/2005), we had a death in the family, so I called them back on the 5th of September, and that is when I talked with Dwayne, badge # 7758, and he was very rude to me.

I received a letter on the 12th of September, saying that the truck had never been recalled. I'm sorry, but I feel that it should have been recalled, or my son's truck would still be here. We are Ford people. We own 2 other Ford trucks, and one of those have been recalled, we just received the notice just last week. It is a 1999, now what if it had burnt up last month? Then this Ford would not have had a recall on it either.

We would like to have Ford Motor Co. compensate us for this loss. I have not contacted a lawyer, as of yet, or the Better Business Bureau...I feel that we can settle this matter ourselves, hopefully without involving anyone else.
Sincerely

[REDACTED]

Amari
11/2/05



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh Street, S.W.
Washington, D.C. 20590

NVS-216 aaJ

Dear Consumer:

As a result of your recent report to the DOT Auto Safety Hotline (DOT Hotline), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe is(are) relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the driver's door or the drivers door jam. It may also be listed on the dealer's repair invoices. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the out side. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-address portion of the form is showing.

If further assistance is needed, please contact Mr. Michael J. Jordan, Safety Defects Program Assistant, Correspondence Research Division, Office of Defects Investigation, at (202) 493-0576.

Thank you for your cooperation.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures: VOQ

DOT Hotline Pamphlet



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4236



BARDSTOWN-NELSON COUNTY VOLUNTEER FIRE DEPARTMENT

230 N. Fifth Street
Bardstown, Kentucky 40004-1404

Administration 502-349-8562
Fax 502-349-8597

FAX COVER SHEET

TO: Bootsie

FAX NUMBER: 549-5605

FROM: Fire Dept.

SUBJECT: Run Report

COMMENTS: _____

NFIRS-1 Basic Form Bardstown-Nelson Co. FD

90469 FDID	KY State	12/25/2004 Incident Date	Station		0003230 Incident	000 Exposure
1401 Number/Milepost	PAPPY CECIL Prefix Street or Highway	LANE Street Type		Suffix		
Apt./Suite/Room	BARDSTOWN City	KY State	40004 Zip Code	Plus 4	Census Tract	
Cross Street Directions		1 Street address Location Type				
131 Passenger vehicle fire Incident Type		N None Aid Given or Received				
		KY Their Incident Their FDID and State				
Alarm Date and Time: 12/25/2004 18:43		Shift or Platoon				
Arrival Date and Time: 12/25/2004 19:07		Alarms				
Controlled Date and Time: 12/25/2004 19:13		District				
Last Unit Cleared Date and Time: 12/25/2004 19:51		Special Studies Id Special Studies Value				
11 Extinguish Primary Action Taken		Apparatus Personnel				
Additional Action Taken 1		Suppression 2 22				
Additional Action Taken 2		EMS 0 0				
		Other 0 0				
Property Loss \$8,000.00	Fire Service Casualties 0 0	Deaths Injuries				
Contents Loss \$0.00 (None)	Civilian Casualties 0 0	Detector				
Pre-Incident Property Loss \$0.00	* No Casualties were reported					
Pre-Incident Contents Loss \$0.00	N None Hazardous Materials Release					
Mixed Use Property	Completed Forms					
962 Residential street, road or residential Property Use	(*) Fire - 2 () HazMat - 7 () Structure - 3 () Wildland Fire - 8 () Civilian Fire Cas. - 4 () Apparatus - 9 () Fire Service Cas. - 5 () Personnel - 10 () EMS - 6 () Arson - 11					
Person / Entity Involved						
Business Name		Phone Number				
MR						
Prefix First Name	Middle	Last Name				
		Suffix				
Number / Milepost	Prefix	Street or Highway		Street Type		
		Suffix				
P.O. Box	Apt. / Room / Suite	BARDSTOWN City		KY State	Zip	Plus 4

NFIRS-2 Fire Form Bardtown-Nelson Co. FD

90469 KY 12/25/2004
FDID State Incident Date

Station

0003230
Incident000
Exposure

<i>* Not Residential</i> Estimated number of residential living units in building of origin: 0 <i>whether or not all units became involved</i> <i>* Buildings not involved</i> Number of buildings involved: 0 <i>* None or less than 1 acre</i> Acres burned: 0 <i>(outside fire)</i>		<i>* No on-site materials or products have been specified</i> On-Site Material & Storage Use 1 On-Site Material & Storage Use 2 On-Site Material & Storage Use 3	
UU Undetermined Area of fire origin UU Undetermined Heat source		UU Undetermined Item first ignited UU Undetermined Type of material first ignited	
☐ Cause undetermined after investigation Cause of ignition UU Undetermined First factor contributing to ignition Second factor contributing to ignition		☐ Human Factors Contributing to Ignition ☐ Asleep ☐ Possibly impaired by alcohol or drugs ☐ Unattended person ☐ Possibly mentally disabled ☐ Physically disabled ☐ Multiple persons involved ☐ Age was a factor	
<i>* No equipment was involved in ignition</i> Equipment involved in ignition Brand Model Serial # Year Equipment Power Source		Equipment Portability Fire Suppression Factor (1) Fire Suppression Factor (2) Fire Suppression Factor (3)	
3 Involved in ignition and burned Mobile Property Involved 10 Passenger road vehicle, other Mobile Property Type NA Mobile Property Model NA			
		FO Ford Mobile Property Make Year NA	

NFIRS-1 Basic Form Bardstown-Nelson Co. FD

90469 FD#	KY State	12/25/2004 Incident Date	Station		0003230 Incident	000 Exposure
Owner						
Business Name				Phone Number		
NA Prefix	First Name	Middle	NA Last Name	Suffix		
NA Number / Milepost	Prefix	NA Street or Highway	Street Type		Suffix	
P.O. Box	Apt. / Room / Suite	City	State		Zip	Plus 4
Remarks VEHICLE FIRE WITH ENGINE AND PASSENGER COMP FULLY INVOLVED ON ARRIVAL. FIRE APPEARS TO HAVE STARTED IN THE ENGINE COMP.						
16965 Officer in Charge	ANTHONY G MATTINGLY			CHIEF Position or Rank	IC Assignment	01/20/2005 Date
16965 Member Making Report	ANTHONY G MATTINGLY			CHIEF Position or Rank	IC Assignment	01/20/2005 Date







