

NHTSA Complete Record Information



Printed: 11/2/2005

NHTSA #: ES05-008551

XREF #: E805-008486

Delivery: MESSENGER ENV.

Rec'd Date: 10/31/2005

Doc Type: CNG

Address To:

Referred By: NEC-110

Doc Date:

Due Date: 11/9/2005

S10 #:

DOTA #:

RMP #:

Subject: LTR FM [REDACTED] (MD) SEEK STATUS OF COMPLAINT FILED W/ODI RE DEFECTS OF THE STEERING RACK ON HIS 2001 DODGE INTREPID, REPLY TO CONSTITUENT/COPY TO JOHN LEITCH/WASH. DC, REF ES05-008486 /S/ HARRINGTON 8/11/05

Ack Date: 10/12/2005

Sign Office: EXTERNAL

AFFAIRS

Cleared Date:

File Loc:

Added By: SHARRIS x62534

Ack By: N. NASON/110

Signature: HARRINGTON

Cleared By:

XREF File:

Modified By: LOGLESBY

Signed For:

Cleared For:

Closed Date:

COMPLETE CONTACT INFO:

The Honorable BARBARA MIKULSKI
UNITED STATES SENATE

WASHINGTON, DC 20510

Tel: Fax: E-mail:

COMPLETE COMMENT INFO:

Comment Details

Comment

COMPLETE ROUTING INFO:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	10/31/2005	11/9/2005	
	Return Process	11/1/2005		11/1/2005
ODI	REPLY	11/1/2005	11/7/2005	
NVS-010	INFORMATION	10/31/2005		10/31/2005
NOA02	INFORMATION	10/31/2005		10/31/2005
NIA-110	INFORMATION	10/31/2005		10/31/2005
110	INFORMATION	10/31/2005		10/31/2005
120	INFORMATION	10/31/2005		10/31/2005

COMPLETE ATTACHMENT INFO:

Description	Added By	Date & Time
8551 18	SHARRIS	10/31/2005 03:05:40 PM

Michael
11/4/05

2005 NOV - 2 PM 10: 59



U.S. Department
of Transportation
Office of the Secretary
of Transportation

Assistant Secretary

400 Seventh St., S.W.
Washington, D.C. 20590

OCT 12 2005

The Honorable Barbara A. Mikulski
United States Senate
Washington, DC 20510

Dear Senator Mikulski:

Thank you for forwarding correspondence from your constituent,
[REDACTED] regarding the status of a complaint he filed with the National
Highway Traffic Safety Administration - Office of Defects Investigation (ODI).

I will speak to the officials of the National Highway Traffic Safety Administration
within the Department. I apologize that you have not received a response. They
are familiar with this matter and will respond directly to you.

Please do not hesitate to contact Maria Harrison at (202) 998-4573 or me, should
you need further assistance.

Sincerely,

Nicole R. Nason
Assistant Secretary for Governmental Affairs

BARBARA A. MIKULSKI
MARYLAND

NH/TSN
United States Senate
WASHINGTON, DC 20510-2003

SUITE 603
HART SENATE OFFICE BUILDING
WASHINGTON, DC 20510-2003
(202) 224-4254
TDD: (202) 224-8223

September 13, 2005

Ms. Nicole Nason
Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
400 Seventh Street, S.W., Room 1040B
Washington, D.C. 20590-0003

Dear Secretary Nason:

I am writing to request your consideration of the attached correspondence from [REDACTED]. Please respond directly to [REDACTED] and send a copy to John Leitch of my staff. If you have any questions, please call Mr. Leitch at (202) 224-4654.

Thank you for your assistance.

Sincerely,

Barbara A. Mikulski
Barbara A. Mikulski
United States Senator

BAM:jrl

EXECUTIVE SECRETARIAT
2005 OCT 21 P 2 15

SUITE 400
1429 THAMES STREET
BALTIMORE, MD 21231
(410) 939-4910

SUITE 202
80 WEST STREET
ANNAPOLIS, MD 21401-2400
(410) 293-1800

SUITE 406
8404 IVY LANE
GREENBELT, MD 20770-1407
(301) 945-8817
<http://mikulski.senate.gov/>

84 WEST WASHINGTON STREET
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(301) 793-3620

SUITE 1, BUILDING B
1201 PENNINGTON DRIVE
SALESBURY, MD 21801-2400
(410) 540-7711

2005-5688
ES05-008551

[REDACTED]
Severn, Maryland [REDACTED]

June 15, 2005

The Honorable Barbara Mikulski
Brown's Wharf
1629 Thames Street, Suite 400
Baltimore, Maryland 21231

Dear Senator Mikulski,

I am writing to ask you to contact the National Highway Traffic Safety Administration on my behalf to inquire on the status of a complaint that I filed with their Office of Defects Investigation (ODI) several months ago. Since filing my complaint I have not received any word from them. My ODI complaint number is 10106497.

I filed my complaint because my 2001 Dodge Intrepid developed a rattle at about 50,000 miles. First, I was told by my local Goodyear mechanic (Goodyear) that I needed to replace the tie rods. After replacing the tie rods, the rattle persisted and last winter, Goodyear suggested that there may be trouble with the steering rack. I took the car to my local Dodge dealer to be checked and was told that the steering rack had to be replaced at a cost of \$1,700. Because the warranty on my car had expired, DaimlerChrysler refused to repair the vehicle or defray the cost of the repair to me. I believe that DaimlerChrysler should bear the cost of the repair. A major safety component on an automobile, such as the steering, should not start to fall apart after just 50,000 miles.

In addition, please let me know whether DaimlerChrysler has reported defects of this nature in compliance with the Transportation Recall Enhancement, Accountability, and Documentation Act. My quick review of the ODI's website showed that many people have complained about steering defects in their Dodge Intrepids.

Thank you for your time and attention.

Sincerely,
[REDACTED]

RECEIVED

JUN 17 08 40 PM '05

12-Oct-05

2005 Senate Report - Governmental Affairs Correspondence
Control Sheet (1-10), Room 10408

Control Number 9000 - 9999
Date DOT Received 9/23/2005
Date DOT Forwarded 9/23/2005
Member ID Number 14192005
Member Last Name HILSON
Member First Name Barbara A.
Member Organization United States Senate
Address 1
Address 2
City Washington
State DC
Zip 20510
Constituent Classification [REDACTED]
Constituent Title
Action Office National Highway Traffic Safety Administration
Subject the subject of a complaint he filed with the National Highway Traffic Safety Administration - Office of Defects Investigation (ODI)
Action Office Code NHTSA
Date Data 10/11/2005
Member Contact John Leitch
Pending Yes
Member Contact Phone (202) 224-4604
Case Date
Resolution
Direct Reply/Comment/Close Yes
Congressional Affairs Section Senate Floor Mail at (202) 512-4072

EXECUTIVE SECRETARIAT
OCT 31 P 12:14
NATIONAL HIGHWAY
TRAFFIC SAFETY ADMIN.