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October 13, 2005

2005 OCT 27 AM 11:30

Dear Customer Assistant,

On October 24, 2001 I bought a new 2002 Chevrolet express van vehicle Id No. 1GCF25[REDACTED] at Maroone Chevrolet 1300 North Federal Highway Fort Lauderdale FL 33304.

On May 25, 2004 Invoice No. 157888, Mileage 19752 went to Maroone Chevrolet with engine running rough, missing and trying to stall. They cleaned the fuel injection system etc. It was done under warranty.

On February 28, 2005 Invoice No 173024 Mileage 23970 again went to Maroone Chevrolet with the same problem of trying to stall etc. They change cap and rotor etc. charge me labor \$111.96 Total \$173. 22 Also charge me \$59.00 for oil gasket leak. Not under warranty.

On October 11, 2005 Invoice No. 184875 Mileage 26956 again went to Maroone Chevrolet .Same problem of running rough and trying to stall. This time they again cleaned fuel injection system which was done in Invoice 157888 Mileage 19752 also wanted to charge me for another cap and rotor until I told them it had been done Invoice No. 173024 Mileage 23970. They again charged me another labor of \$212.00. Not under warranty.

I would like to know why I needed to change the cap and rotor twice do to corrosion within 7months and 3000 miles. Next why I needed fuel injection service twice within 7000 miles and 1-1/2 years.

To me this van is a lemon. I will likely be back again with this problem. I really would like to rid of this vehicle because I cannot rely on it and do not want to get in an accident or stuck in traffic.

Looking forward to hearing from you on this problem and what can done to correct it.

Sincerely,

[REDACTED]
[REDACTED]
[REDACTED]
Fort Lauderdale FL [REDACTED]

Edinon
10/31/05