



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

08-NOV-2005

Reference No.
10142070

OWNER INFORMATION (Type or Print)

Name

Address

City

SAGINAW

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of _____, please provide the name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1/

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNEK13R0XJ

Make

CHEVROLET

Model

TAHOE

Model Year

1999

Date Purchased
01-DEC-98

Dealer's Name and Telephone Number
MARTIN CHEVROLET 989-781-4590

Engine:
No. Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City
SAGINAW

State
MI

Zip Code
48609

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code

036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-NOV-2004

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED THIS VEHICLE WAS HAVING THE SAME PROBLEM AS MENTIONED RECALL 05V379000, BUTT HIS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. THIS OCCURRED FOR APPROXIMATELY ONE YEAR. THE BRAKES CONTINUALLY PULSATED WHETHER THE VEHICLE WAS MOVING OR PARKED. THE VEHICLE HAS BEEN TO THE DEALERSHIP TWICE FOR BRAKE FAILURE. THE LAST TIME THEY FOUND THAT BOTH ABS HUBS WERE BAD. DUE TO THE EXPENSE NO REPAIRS WERE PERFORMED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

December 10, 2005

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTS-216
400 7th Street, SW
Washington, DC 20590

Concerning: 1999 Chevrolet Tahoe/1GNEK13R0KJ [REDACTED]

The above mentioned 1999 Chevrolet Tahoe was purchased from Martin Chevrolet brand new and was an early 1999.

The problems with the ABS brakes started around 80,000 miles. This vehicle is driven primarily by my wife so, I am not sure exactly of the mileage. When I tried to locate the problem, it never occurred. Then, the brakes started doing it more often so, we took it into Martin Chevrolet and they put new brakes and rotors on the front and new brakes and turned the drums on the rear. That was the extent of the work. No ABS work. When the brakes got progressively worse, we took it back to Martin Chevrolet and they said we needed new ABS hub assemblies because they were bad. The cost would be \$975.00. At this time, in the Saginaw News, there was an article that they were going to recall 1999 Tahoes due to this malfunction so, we decided to wait for this recall.

We took the vehicle back to Martin Chevrolet and talked to Mark Taylor, the service manager. He brought the Vin # up on the computer and it showed that it was not on the recall list.

I then contacted the Chevrolet Customer Relations Number - 1-800-222-1020 and spoke to John Mathius. It took him about a week with many telephone calls back and forth for him to tell me that the Dealer and himself (GM) decided that this was a maintenance problem and it had too many miles (110,000).

John, finally gave me your number.

To sum up the brakes (ABS) as of now - they pulsate and jump ahead 90% of the time around 20 miles per hour and slower. The brakes also pulsate when the vehicle is running, in park position, and when you have your foot on the brake.

I appreciate any help you may offer and will be waiting to hear from you.

Thank you,

[REDACTED]
[REDACTED]
[REDACTED]
Saginaw, MI [REDACTED] [REDACTED]