



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2005 DEC 16
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

8:12
03-NOV-2005

Repository ☐

Reference No.
10141888

OWNER INFORMATION (Type or Print)

Name

Address

City RIVER BANK

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 11/28/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
VW1K596

Make
VOLVO

Model
980

Model Year
1995

Date Purchased
9.9.04

Dealer's Name and Telephone Number
PURCHASED AT ADESA GOLDEN GATE A.A.

*207-839-8000

Engine:
No. Cylinders 6

Fuel Type:
Gas

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-OCT-2005

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R16)

DOT No. (Example: DOTM18ABC038)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☒ Yes ☐ No

☐ Yes ☒ No

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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e., parts repaired or replaced (and if old part is available).

QT: THE CONTACT'S DAUGHTER STARTED THE VEHICLE AND IT ACCELERATED FROM ZERO TO 40 MPH WITHOUT DEPRESSING THE ACCELERATOR. THE FIRST TIME THE VEHICLE HIT A CONCRETE PARKING BARRIER. THE VEHICLE WAS TOWED TO A SERVICE DEPARTMENT. THE SOURCE OF THE PROBLEM COULD NOT BE DETERMINED. THE VEHICLE'S BODY DAMAGE WAS REPAIRED, AND THE VEHICLE WAS RETURNED TO SERVICE. THE ACCELERATION PROBLEM OCCURRED ONCE AGAIN. THIS TIME IT CAUSED THE DRIVER TO CRASH INTO A WALL. IT WAS TAKEN TO A SERVICE DEALER WHO STATED THE INCIDENT WAS CAUSED BY A PROBLEM WITHIN THE ENGINE. *AK

AS PER VOLVO DLR'S SERVICE DEPT. FOUND THE THROTTLE CABLE HOUSING HAS SEPERATED FROM THE CRIMPED END AT THE THROTTLE VALVE. CABLE HOUSING HAS SLID OUT AND WAS HANGING UP. CAUSING CAR TO ACCELERATE, WHEN IN GEAR.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHEN DRIVER [REDACTED] STARTED VEHICLE AND PUT IT IN "D" FOR DRIVE, VEHICLE ALL OF A SUDDEN ACCELERATED AND DROVE STRAIGHT IN THE NEIGHBOR'S FENCE AND ENDED UP IN THE BACK YARD CAUSING THE ACCIDENT. PLEASE REFER TO VOLVO DEALER REPORT ATTACHED DESCRIBING HOW THROTTLE CABLE GOT STUCK WITH HOUSING CABLE HOUSING AND CAUSED VEHICLE TO ACCELERATE, WHICH EVENTUALLY CAUSED THE ACCIDENT. AGAIN THIS WAS VOLVO DIR. SERVICE DEPT. REPORT. ALSO JUST FOR THE RECORD PLEASE NOTE THAT THE OWNER OF SAID VEHICLE IS NOT [REDACTED] BUT SON [REDACTED] AND THE DRIVER WAS [REDACTED] SHOULD THERE BE ANY OTHER QUESTIONS CONTACT [REDACTED] AT [REDACTED] OR [REDACTED]

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-218
400 7th Street, SW
Washington, DC 20590

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IN THE
UNITED STATES



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and dial toll free at

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TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

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QUESTIONNAIRE

**VEHICLE
OWNER'S**

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CH. 11
HOUSING &
OFFICE





THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).