



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 DEC 27 P
02-NOV-2005

Repository ☐

Reference No.
10141549

OWNER INFORMATION (Type or Print)

Name
Address
City State Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GCHG36RX1 Make CHEVROLET Model EXPRESS Model Year 2002
Date Purchased 01-OCT-04 Dealer's Name and Telephone Number VAN CITY 1-800-457-3905 Engine: No. Cylinders 8 Fuel Type: Gas
Original Owner ☐ Dealer's City ST LOUIS State MO Zip Code
Transmission Type ☐ Antilock Brakes Powertrain REAR WHEEL DRIVE Vehicle Component Code 181000 TIRES:TREAD/BELT
AUTOMATIC ☒ Cruise Control Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 27-MAR-2005 Failure Mileage 50000 Failure Speed 75

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make FIRESTONE Tire Model (Name or Number) STEELTEX R4S Tire Size (Example P215/85R15) LT245/75R16
DOT No. (Example: DOTMA12ABC088) ☒ Original Equipment ☐ Prior Repair Failure Location: DRIVER SIDE REAR
Tire Component Code 181000 TIRES:TREAD/BELT Tire Failure Type BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please identify incident by accident, collision, controlled, and interrupted.)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED THE LEFT REAR TIRE DEVELOPED A BULGE WITHIN THE TREAD. HE BROUGHT THE VEHICLE TO AN INDEPENDENT REPAIR SHOP, AND THEY REPLACED THE TIRE WITH A SPARE. WHEN HE RETURNED HOME THE VEHICLE WAS TAKEN TO A FIRESTONE DEALER, WHO DISCOVERED THERE WAS A COMPLETE BELT SEPARATION ON THAT TIRE. A SECOND INCIDENT LATER OCCURRED ON THE LEFT FRONT TIRE IN A SIMILAR FASHION. BOTH OF THE FAILED FIRESTONE TIRES WERE REPLACED WITH GOODYEAR TIRES. WHILE DRIVING THE RIGHT REAR REMAINING FIRESTONE TIRE BLEW OUT AT 75 MPH RESULTING IN DAMAGE TO THE VEHICLE'S FENDER AND BUMPER AREA. HE AVOIDED ANY COLLISION. HE TOOK PHOTOGRAPHS OF THE EXTENSIVE DAMAGE. NO FURTHER REPAIRS OR CORRECTIONS HAVE BEEN MADE AT THIS TIME. THIS IS A FIRESTONE STEELTEX R4S LT245/75/R16 LOAD RANGE E. THESE WERE THE ORIGINAL TIRES ON THE VEHICLE AT PURCHASE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1ST INCIDENT - Belt Separation 8/27/05 OKLAHOMA L-REAR
 2ND INCIDENT - Belt Separation 10/26/05 KANSAS L-FRONT
 3RD INCIDENT - Blowout 10/27/05 TEXAS R-REAR

All from same set of tires

Highway Driving
 Proper inflation of tires

Pictures enclosed of blown out tire.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
 of Transportation

National Highway
 Traffic Safety
 Administration

400 Seventh St., S.W.
 Washington, D.C. 20590

Official Business
 Penalty for Private Use \$300

PHOENIX AZ 850

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U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NVS-218
 400 7th Street, SW
 Washington, DC 20590



**VEHICLE
 OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
 COMPLETE THIS FORM

OR

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and dial toll free at

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DOT Auto Safety Hotline
 (DASH) 2 DOT



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