



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 JAN -4
01-NOV-2005

Repository ☐

Reference No.
10141448

OWNER INFORMATION (Type or Print)

Name

Address

City HINGHAM

State MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMZU73E04

Make

FORD

Model

EXPLORER

Model Year

2004

Date Purchased
01-SEP-04

Dealer's Name and Telephone Number

Engine

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

☒

☒ Antilock Brakes

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

017500 STEERING:LINKAGES:TIE ROD ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

30-OCT-2005

Failure Mileage

14,900

Failure Speed

15

TIE ROD ASSEMBLY TO LOWER STRUCTURE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED THE TIE ROD HOUSING THAT ATTACHES TO THE WHEEL FAILED, CAUSING THE CONTACT TO LOSE CONTROL OF THE PASSENGER'S SIDE WHEEL. THIS INCIDENT CAUSED AN ACCIDENT WITH NO INJURIES. THIS OCCURRED WHILE TRAVELING AT 15-20 MPH. THE WHEEL HIT THE TELEPHONE POLE WHICH CAUSED MAJOR STRUCTURAL DAMAGE UNDER THE VEHICLE. THE DEALERSHIP STATED THEY DID NOT KNOW WHAT TO DO WITH THE VEHICLE, AND URGED HIM TO FILE A COMPLAINT WITH THE INSURANCE COMPANY. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I WAS DRIVING DOWN A NEWLY PAVED ROAD IN HINGHAM MA WHEN I LOST CONTROL OF VEHICLE & CRASHED INTO A TELEPHONE POLE. WHEN I GOT OUT OF CAR I NOTICED PASSENGER SIDE (FRONT) TIE ROD WAS HANGING DOWN (ALMOST TOUCHING GROUND) WHEN I HAD CAR TOWED TO SHOP I WAS TOLD BY MECHANIC THAT THE TIE ROD HOUSING THAT HOLDS THE ROD TO WHEEL WAS FRACTURED. THE STREET I WAS ON HAS NO CURBS & THERE WERE NOT ANY POTHOLES. THE HOUSING FRACTURED UNDER SOME UNKNOWN REASON/STRAIN

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BOSTON MA 02111

12 DEC 2005 PM 151

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4296

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/online