



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005-NOV-29 PM  
01-NOV-2005

Repository

Reference No.  
10141406

OWNER INFORMATION (Type or Print)

Name: [REDACTED]  
Address: [REDACTED]  
City: WHITMORE LAKE State: MI Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of a signature, provide your name or address to the vehicle manufacturer.  
Signature of Owner: [REDACTED] Date: 11-17-05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: SAJEA51 [REDACTED]  
Make: JAGUAR Model: X-TYPE Model Year: 2004  
Date Purchased: 01-MAY-04 Dealer's Name and Telephone Number: JAGUAR OF NOVI 24205 Haggerty Rd  
Engine: No. Cylinders: 6 Fuel Type: Gas  
Original Owner:  Dealer's City: NOVI, MI State: MI Zip Code: 48375  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: ALL WHEEL DRIVE  
Vehicle Component Code: 192000 TIRES:SIDEWALL  
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 28-OCT-2005 Failure Mileage: 18,600 Failure Speed: tires 2 front

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: CONTINENTAL Tire Model (Name or Number): CONTINENTAL Tire Size (Example P215/65R15): P225/45R-17  
DOT No. (Example: DOTMALSABC036):  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: 192000 TIRES:SIDEWALL Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED THE TWO FRONT CONTINENTAL TOURING TIRES WENT FLAT AT 18,000 MILES. WHEN THIS HAPPENED, BOTH THE SIDE ALL AND STEEL BELT WERE SHOWING. THE VEHICLE WAS TAKEN TO THE DEALERSHIP, AND THEY STATED IT WAS BECAUSE THE VEHICLE WAS OUT OF ALIGNMENT. THE CONTACT TOOK THE VEHICLE TO THE TIRE DEALERSHIP, AND THEY STATED THESE WERE NOT THE CORRECT TIRES FOR THIS VEHICLE. SHE PURCHASED TWO NEW TIRES AND THEY WERE PUT ON THE REAR. THE TWO REAR TIRES WERE MOVED TO THE FRONT. THE TIRE DEALERSHIP TOLD HER ANY SMALL BUMP WOULD CAUSE THE VEHICLE TO BE OUT OF ALIGNMENT. THIS COULD CAUSE ANOTHER DEFECT WITH THE FRONT TIRES. THEY FELT THE VEHICLE WAS NOT SAFE TO DRIVE AT THIS TIME. ~~SHE~~ They said the front tires which are 18,000 tires now could have the same problem going flat if the car goes slightly out of alignment. We have pictures of the tires and another person at the dealership having his tire replaced of the same cause. We have his contact info ->

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

also. If something happens to my family due to tire problems  
I am sending a copy of this to my lawyer to keep on hand.  
Other makes volvo, BMW are having problems with these tires

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NV8-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S**

**QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON**

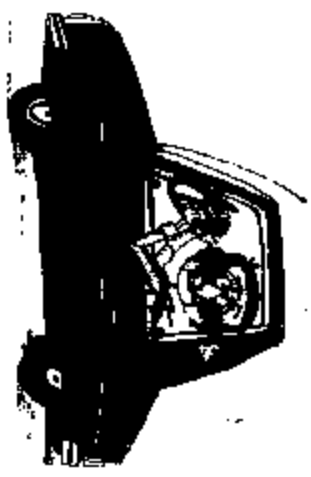
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and dial toll free at

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