



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2005 NOV 16 PM 11:15
28-OCT-2005

Repository
Reference No.
10141138

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ETRICK State VA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]

E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 11/16/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1C3XY66L4 [REDACTED] Make CHRYSLER Model NEW YORKER Model Year 1991

Date Purchased 05-JUN-92 Dealer's Name and Telephone Number WHITTEN BROTHERS 804-733-4864 Engine: No. Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City PETERSBURG State VA Zip Code 23805

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 038000 SERVICE BRAKES, HYDRAULIC:ANTLOCK Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-JUN-2006 Failure Mileage 100000 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/85R15) [REDACTED]
DOT No. (Example: DOTMALBABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe the event(s), failure(s), condition, and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED ONE YEAR AGO HAD RECALL 86W08000 REPAIR WORK DONE ON THE ABS BRAKING SYSTEM. THE VEHICLE WAS EXPERIENCING THE SAME PROBLEMS NOW. THE ABS LIGHT CAME ON, AND THE BRAKES MADE A GRINDING NOISE WHEN STOPPING. THE DEALER TOLD THE CONTACT THAT INDICATED THAT THE PUMP BROKE. THE PARTS HAVE BEEN ON BACK ORDER SINCE 6-05. THE LAST TIME SHE TALKED TO THE DEALER WAS ON 10-28-05. THEY TOLD HER THE PARTS WERE STILL ON BACKORDER, AND THEY HAD NO IDEA WHEN THE PARTS WOULD BE IN. THE DEALER TOLD HER THAT THE REPAIR WORK WILL BE COVERED UNDER WARRANTY. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

over

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have called the Chrysler Company at 1-800-853-1103. The parts for my vehicle is still on back order. This has been on order since June, 2005 (5 months). No one seems to be able to find out at times. I spoke to two different representatives at Chrysler Mopar, a car part transportation. I was told by the dealership that I cannot have the car repaired elsewhere because they would have the same problem getting the parts from Chrysler.
The A.B. System part is R 4683633

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

RICHMOND VA 23

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BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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