

[REDACTED]
WEST CHESTER, PA

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October 7, 2005

National Highway and Traffic Safety Association
400 Seventh Street, SW
Washington, DC 20590

Dear Sir or Madam:

Re. Defective 2000 Volvo S 70 throttle unit

Please see the enclosed letter. Volvo reimbursed me for the cost of the replacing the defective throttle unit with a new one (\$622.13). They did not reimburse me for the labor and tax paid to install the new unit (\$440.92).

I am bringing this information to your attention, as I understand that there is an investigation going on at the current time re. defective Volvo throttle units.

Sincerely yours,

[REDACTED]

ENC.

Enclosed for the National Highway Traffic Safety Administration is a letter from Volvo of Sweden, dated October 7, 2005, regarding the recall of 2000 Volvo S 70 throttle units.

Volvo of Sweden has advised that it is aware of a problem with the throttle units on certain 2000 Volvo S 70 vehicles. The problem is that the throttle units may be defective and cause the vehicle to stall or lose power while driving.

Mania
10/21/05

[REDACTED]
[REDACTED]
WEST CHESTER, PA
[REDACTED]

September 25, 2005

Volvo Cars of North America, LLC
Attn: Volvo Customer Care Center
7 Volvo Drove
Rockleigh, NJ 07647

Dear Sir/Madam:

At 45,000 miles, I had to replace the throttle unit on my 2000 Volvo S 70. This was very disappointing to me, as I had maintained the car as per your maintenance schedule since its purchase as a brand new vehicle.

My understanding is that it is very unusual for a throttle unit to be replaced during the life of a car, no less at 45,000 miles. I believe that the throttle unit installed in my car was defective in materials and/or workmanship. Consequently, I am requesting a reimbursement of \$1062.05 from you. This was my cost for replacing the throttle unit (see enclosed invoice).

Thank you.

Sincerely yours,

[REDACTED]

Enc.