

Mobile, AL
October 6, 2005

2005 OCT 14 PM 1:37

10140985

FAX 201.818.9781

ATTENTION: Manager of Customer Service/Executive Office
JAGUAR CARS
555 MacArthur Boulevard
Mahwah, NJ 07430-2327

RE: 2004 Jaguar S
VIN SAJEA0

On today, October 6, 2005 at approximately 8:30 a.m. (EST) my daughter was driving my Jaguar S (see above reference) on Piedmont Road in Atlanta, Georgia when this automobile started "knocking" and then came to a complete stop. The person driving the car behind her (a Mercedes) had to apply the brakes hard and turn to the left to prevent hitting her. The car was at the dealership only on yesterday because the car had been "jerked" but they claimed it was not a problem and released it back to her after checking for problems. This is a severe safety hazard that could cause a death.

This automobile has been returned to Hennessy (Atlanta) once again. I am asking your office to please do a thoroughly investigation into the defects of this automobile. My prior complaints indicate that this automobile is very unsafe as this is not the first time it has cut-off without warning.

Please advise.

Sincerely yours,

Copy to: Office of Defects Investigation Enforcement (RE: #10133557 DOT)
U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

Heath
10/14/05