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October 2, 2005

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To Whom It May Concern,

I am writing to inform you of a recent accident I had while driving my 2003 GMC Envoy SLT.

I would like it to be noted that I believe there was problem with the steering. Being the experienced driver that I am, I was not able to steer the car properly to prevent it from zig zaging while on the New Jersey Turnpike and therefore the car careened off the roadway and into the guardrail totally demolishing the car.

Fortunately I was not seriously injured, but it was a very traumatic experience that I would like to prevent anyone else from going through. I don't know if you have had any other similar complaints, but I feel you should be aware of this not only for my safety but the safety of all other Envoy drivers.

I feel this matter should be investigated to prevent other Envoy drivers from having a similar incident.

I know GM is a reputable company and will give this matter their utmost attention, that is why I have purchased another GM product which is the Pontiac G6 GTP.

If you should require any additional information, please feel free to contact me at [REDACTED]

Thank you for your prompt attention to this matter.

Sincerely,

[REDACTED]

[REDACTED]

East Brunswick, NJ [REDACTED]

VIN # 1GKDT1 [REDACTED]

cc: General Motors

Heather
10/19/05