



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh Street, S.W.
Washington, D.C. 20590

NOV 28 2005

NVS-216 mrc
Ref No. 10140980

[REDACTED]
America Mutual Insurance Company

[REDACTED]
Winter Park, FL [REDACTED]

Dear [REDACTED]

Thank you for your report dated October 6, 2005, concerning your client's [REDACTED] 1999 Infinity Q45 vehicle. It was received on October 13, 2005. Due to limited resources we were not able to respond to you in a more timely manner. We regret any inconvenience our delay may have caused you.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We are sorry but we cannot assist your company in locating the owner of the tractor trailer that caused damages to Dr. Craig P. Jones vehicle. Please contact the Federal Motor Carrier Safety Administration at 400 Seventh Street, SW, Washington, DC 20590 for assistance.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4236