



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 NOV 29 PM
24-OCT-2005

Repository ☐

Reference No.
10140582

OWNER INFORMATION (Type or Print)

Name
Address
City SAINT CLOUD State MN Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized representative, provide your name or address to the vehicle manufacturer.
Signature of Owner Date 11/6/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G4HR5
Make BUICK Model LESABRE Model Year 2000
Date Purchased 05-JUL-99 Dealer's Name and Telephone Number MILLER AUTO CENTER Engine: No. Cylinders 6 Fuel Type: Gas
Original Owner ☒ Dealer's City SAINT CLOUD State MN Zip Code 56301
Transmission Type ☒ Automatic Brakes ☒ Antilock Powertrain FRONT WHEEL DRIVE Vehicle Component Code 071210 FUEL SYSTEM, GASOLINE; STORAGE; AUXILIARY TANK; SELEC
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-SEP-2002 Failure Mileage 24525 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R16)
DOT No: (Example: DOTM18ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police ☒ N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED HIS VEHICLE HAD A DEFECTIVE FUEL PRESSURE REGULATOR. NHTSA RECALL, 04V090000 WAS ISSUED CONCERNING FUEL PRESSURE REGULATOR, BUT THIS VEHICLE WAS NOT INCLUDED DUE TO VIN. THIS CAUSED THE VEHICLE NOT TO START. IT HAS BEEN A PROBLEM SINCE SEPTEMBER 2002. THE FUEL PRESSURE REGULATOR WAS REPLACED AT THAT TIME AND IT FAILED AGAIN TEN DAYS AGO. THE FUEL PRESSURE REGULATOR HAS BEEN REPLACED AGAIN WITH THE NEWER PART. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a Manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Two failures of the same part in 45,700 miles. The first after 38 mos of service and the second 37 mos later. Vehicle recall exists for "certain" similar vehicles with VIN numbers [redacted] but my vehicle [redacted] not among them. It probably should be. Safety recall for potential flooding and fire risk.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

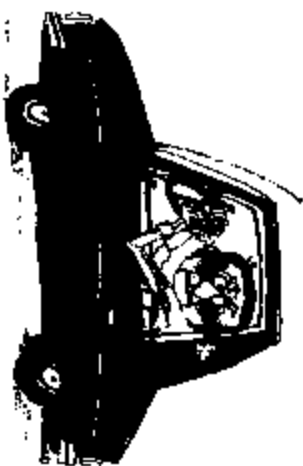
DASH2DOT

and dial toll free at

1-888-DASH-2-DO

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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