



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 JAN - 5 AM 8:55
24-OCT-2006

Repository

Reference No.
10140565

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City BROOKLYN State NY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4JGAB548 [REDACTED]		Make MERCEDES BENZ	Model ML320	Model Year 2001
Date Purchased 20-AUG-04	Dealer's Name and Telephone Number MAJOR WORLD		Engine: No. Cylinders 5	Fuel Type: Gas
Original Owner <input type="checkbox"/>	Dealer's City LONG ISLAND CITY	State NY	Zip Code	
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 4 WHEEL DRIVE	Vehicle Component Code 136000 VISIBILITY; WINDSHIELD WIPER/WASHER Multiple Failure: 3	

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 25-AUG-2004	Failure Mileage 49000	Failure Speed	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/R15)
DOT No. (Example: DOTM18AB038)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: CONTACT STATED THAT THE WINDSHIELD WIPERS DID NOT WORK. THE AIR BAG LIGHT AND THE CHECK ENGINE LIGHT CAME ON AND WILL NOT GO OFF. THE DEALER DONE REPAIRS, AND THE FAILURE RECURRED. THEY WERE TELLING THE CONTACT THAT THEY DID NOT KNOW WHAT THE PROBLEM WAS. THE MANUFACTURER ADVISED HER TO CONTACT DEALER. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Windshield wipers are not working. Check engine light
SES - Air bag light won't go off, low range light is also on.
Driver side window ~~is not working~~ it not working.
Wiper fluid keeps leaking - The condition of this car keep
on deteriorating. Every day something go off and refuses
to work. I don't know what else to do with this car. It's
been giving me problems since the day I took it home
from the dealer. They have been refusing to help me with
the problems. The dealer charged me over \$500.00 for repairs
in 12/05. The check engine light was checked. It was off for
about one week. Then came back on. I really don't know
what else to do with this car. I am losing all my money
because of it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of
Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
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BUSINESS REPLY MAIL

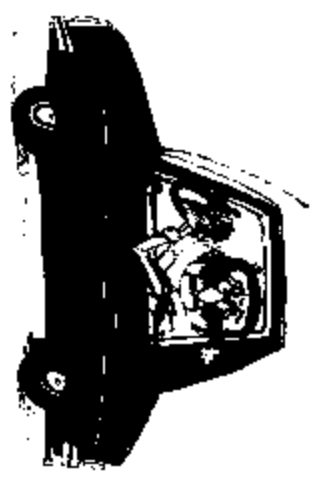
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NV8-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

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TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE



**VEHICLE
OWNER'S**

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**