



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4296)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2015 NOV 16 PM 4:
24-OCT-2005

Repository ☐

Reference No.
10140554

OWNER INFORMATION (Type or Print)

Name

Address

City

NASHVILLE

State TN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner [Signature] Date 11/06/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2S3TE52V32

Make

SUZUKI

Model

GRAND VITARA

Model Year

2002

Date Purchased
01-OCT-02

Dealer's Name and Telephone Number
HIPPIDROME MOTORS 615-248-5100

Engine:
No. Cylinders

Fuel Type:
Gas

Original Owner
☒

Dealer's City
NASHVILLE

State
TN

Zip Code
37203

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
UNKNOWN

Vehicle Component Code

034420 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
18-OCT-2005

Failure Mileage
41000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
(e.g., parts repaired or replaced (and if old part is available)).

DT: THE CONTACT STATED THERE WAS A LOUD POPPING SOUND WHILE DRIVING AT 35-40 MPH. THIS HAPPENED WITHOUT WARNING OR ANY PREVIOUS PROBLEMS. SHE INSPECTED THE VEHICLE BECAUSE SHE THOUGHT SHE MAY HAVE RUN OVER SOMETHING. THERE WAS NO EVIDENCE OF THIS, AND SHE PROCEEDED. AFTERWARDS, THE BRAKES WERE HARD TO APPLY. AGAIN THE POPPING NOISE BECAME MORE PROMINENT AFTER APPLYING BRAKE PRESSURE. THE CONTACT INSPECTED THE VEHICLE AGAIN AND DISCOVERED NOTHING AT THAT TIME. THE POPPING NOISE CONTINUED ALONG WITH THE HARD BRAKES, AND THE VEHICLE WAS PULLING TO THE RIGHT WITH BRAKE PRESSURE. THE VEHICLE WAS TAKEN TO A REPAIR SHOP. THE REPAIR SHOP SAID THE REAR BRAKES FAILED ALONG WITH THE STRUTS. THE ENTIRE HARDWARE INCLUDING THE SHOCKS AND THE DRUMS WERE DESTROYED. THE MECHANIC COULD NOT DIAGNOSIS WHY THIS PROBLEM OCCURRED. THE VEHICLE IS CURRENTLY IN THE SHOP FOR REPAIRS. *AX

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

ON 10-18-05 I heard a popping sound - got out and looked around saw nothing, as I start to drive brakes were hard to apply. Next day I heard noise as if something I ran over - saw nothing in street, brakes started to be hard to apply again and then they would get back to normal. ON 10-22-05 as I was driving a popping sound & very loud kind, put my car in I looked & saw nothing. As I started to drive brakes were hard to apply again and car started to pull from me to the right and I pulled over again. My car was taken to Fire Plus For repairs. It was told Cables broke, left side and brakes (Rear) self destructed it self with out warning - Struts, Drums, Shocks, Hoses were had to be replaced, Please see Attached invoice. I want to know if this has happen to other vehicles. I saw a Recall on some Suzuki - For Rear Brakes. I Never Received a call. And this is a safety issue.

Thank you [REDACTED]

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

[illegible]

VEHICLE

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT**



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www.nhtsa.dot.gov/ncollme

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DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**