



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
2005 JAN 11 PM 1:18  
18-OCT-2005

Repository   
45  
Reference No  
10140118

OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City WYANDOTTE State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of your signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 12-30-05  YES  NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1FDEE1ANDH [REDACTED] Make FORD Model E150 Model Year 1994

Date Purchased 07-FEB-05 Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders 6 Fuel Type: Gas

Original Owner [REDACTED] Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]

Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control  Powertrain [REDACTED] Vehicle Component Code 180000 VEHICLE SPEED CONTROL  
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 30-SEP-2005 Failure Mileage 74512 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTM1GABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(es).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(es).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 1994 FORD E-150 CONVERSION VAN. WHEN SHE STARTED TO USE THE CRUISE CONTROL IT WOULD NOT WORK. ABOUT A MONTH AFTER THE CRUISE CONTROL STOPPED WORKING THE INSTRUMENT PANEL FAILED. THE VEHICLE WOULD NOT GO INTO GEAR. THE ODOMETER STOPPED WORKING, AND THE OVERDRIVE LIGHT KEPT FLASHING ON AND OFF. UPON INSPECTION BY A LOCAL SERVICE DEALER IT WAS DETERMINED THAT IT WAS THE SAME PROBLEM THAT AFFECTED THE FORD VEHICLES THAT WERE UNDER RECALL FOR VEHICLE SPEED CONTROL. THE DEALERSHIP SAID THAT THERE WAS A FUSE BLOWN, CAUSING THE INSTRUMENT PANEL NOT WORK. THIS WAS CAUSED BY BRAKE FLUID LEAKING ONTO THE CRUISE CONTROL SWITCH AND THE CRUISE CONTROL SERVO. THE MANUFACTURER STATED SINCE THE VEHICLE WAS NOT INCLUDED IN THE RECALL THAT THE CONTACT WOULD HAVE TO COVER THE COST OF THE REPAIRS. FOR FUTURE REFERENCE SHE WOULD NEED TO KEEP THE RECEIPTS FOR THE REPAIRS IN CASE THERE WAS A RECALL FOR THIS VEHICLE AND SHE WANTED TO SEEK REIMBURSEMENT. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Narrative on reverse is correct.

- In addition, horn does not work due to cruise control servo being disconnected.
- Old parts are available
- Repair invoices enclosed

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
 National Highway Traffic Safety Administration  
 Office of Defects Investigation, NVS-216  
 400 7th Street, SW  
 Washington, DC 20590

DETROIT MI 482



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM ON

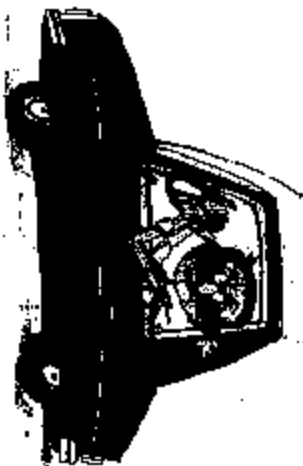
**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**