



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 NOV 27
17 OCT 2005

Repository ☐

Reference No.

10140033

OWNER INFORMATION (Type or Print)

Name

Address

City

VANCOUVER

State WA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to the manufacturer of your vehicle?

In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/1/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WVWMA6C3B6XE

Make

VOLKSWAGEN

Model

PASSAT

Model Year

1999

Date Purchased
06-JUL-99

Dealer's Name and Telephone Number
RAY REECE

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner
☒

Dealer's City
PORTLAND

State
OR

Zip Code

Transmission Type
MANUAL

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code

036000 SERVICE BRAKES, HYDRAULIC: ANTILOCK

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
10-SEP-2005

Failure Mileage
55000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: 1999 VOLKSWAGEN PASSAT - THE ANTI LOCK BRAKE SYSTEM, THERE IS A WARNING LIGHT THAT COMES ON AND A BEEPING SOUND. THE CONSUMER TOOK THE VEHICLE TO DEALER, AND THEY SAID THIS WAS A COMMON PROBLEM WITH THE PASSAT. THE CONSUMER RESEARCHED, ON THIS MATTER AND REALIZED THAT THERE WERE OTHER SIMILAR COMPLAINTS. THEN, CALLED THE MANUFACTURE R, AND THEY SAID THERE WAS NO RECALL ON THIS PROBLEM. HAD FIXED IT AS OF YET. HAD NOT EXPERIENCED ANY OTHER PROBLEMS, EXCEPT THE WARNING LIGHT AND THE BEEPING SOUND.*AK

The anti-lock brake system fails on a daily basis. The dealer told me this is a common problem with this car and is a safety issue.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).