



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2005 NOV 16 PM 11:21  
17-OCT-2005

Reference No.  
10130987

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City PHILADELPHIA State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO  
In the absence of an [REDACTED] provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 10/14/05

**VEHICLE INFORMATION**

17 Digit Vehicle Identification Number located at bottom of windshield on driver's side  
1G1ND52H [REDACTED] Make CHEVROLET Model MALIBU Model Year 2000  
Date Purchased 28-SEP-99 Dealer's Name and Telephone Number 215-232-4000  
Original Owner ☒ Dealer's City Phila State PA Zip Code 19140  
Engine: No: Cylinders 6 Fuel Type: Gas  
Transmission Type ☒ Antilock Brakes Powertrain UNKNOWN  
AUTOMATIC ☒ Cruise Control  
Vehicle Component Code  
127100 EXTERIOR LIGHTING: HAZARD FLASHING WARNING LIGHTS:  
Multiple Failure: 2 3

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 31-JUL-2005 Failure Mileage 70652 Failure Speed  
TURN signals, flashers warning lights that  
cause the horn to blow when in use

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:  
Tire Component Code Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police  
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e. parts repaired or replaced (and if old part is available).

DT: 2000 CHEVROLET MALIBU. THE CONTACT STATED THE HAZARD WARNING SIGNALS AND TURN SIGNALS STOPPED WORKING. FIRST IT WAS INTERMITTENT, AND THEN THEY JUST STOPPED. THE CONTACT FOUND A RECALL ONLINE. BUT, THIS VEHICLE WAS NOT PART OF THIS RECALL DUE TO VIN. THIS PROBLEM STARTED TWO MONTHS AGO. THE DEALERSHIP REPLACED THE HAZARD SWITCH, THE WIRES, AND THE CONNECTOR. THIS FIXED THE PROBLEM. \*AK

This started more than a year ago  
Starting with turn signals sticking intermittently

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The turn signals started failing intermittently at first, then progress to causing the horn to sound while using turn signals. For 4 or 6 months the turn signals would stop working and then start back to working. This caused other drivers to use profanity at me because of turn signal failure. At one point someone pulled a gun on me, telling me I should get my turn signals fixed. It became a safety issue when I change lanes on I-95 and almost had an accident. Luckily I was able to get back in my lane. I had quite a few incidents that could have caused bodily injury or worse. Auto fixed by Mike Buckner at [redacted] for a cost of \$399.00. This is a RE-call problem and safety issue.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM**

OR

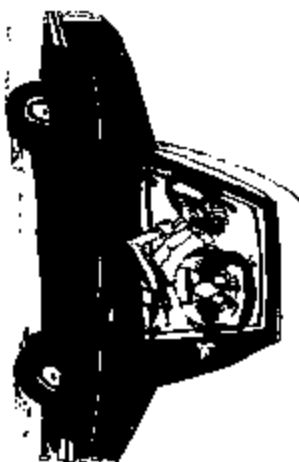
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and dial toll free at

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