



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

2005 OCT -6 AM 5:39

Od_or _____
Rdt _____
od_r1 _____
up_jr _____

Reference No.

10139884

OWNER INFORMATION (Type or Print)

Name _____
Street _____ Apt. No. _____
City Dexter State Mo Zip Code _____
Daytime Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 09.23.05

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) <u>1ZWFT61L6Y5</u>		Make <u>Mercury</u>		Model <u>Cougar</u>		Year <u>2000</u>	
Purchased Date <u>7-24-04</u>		Dealer's Name <u>Greg's Auto Sales</u>		Engine Size (CID/CCL) <u>2.5L</u>		☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used		Dealer's City <u>Poplar Bluff</u>		State <u>Mo.</u>		Zip Code <u>63901</u>	
Manufacture Date (on driver's door or pillar)		Transmission Type ☐ Manual ☒ Automatic		Restraint System ☒ Driverside Air Bag ☐ Motorbel ☐ Passengerside Air Bag ☐ 2-Point Belt ☒ 3-Point Belt		Cruise Control ☒ Yes ☐ No	
				Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
						Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) <u>Vehicle's Electrical System</u>		Location ☐ Left ☐ Right ☒ Front ☐ Rear		Failed Part(s) ☒ Original ☐ Replacement		Handicap Adaptive Equip ☐ Yes ☒ No	
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand		Tire Name		Complete Tire Size	
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?		NHTSA Previously Contacted?	
	Mileage at Failure(s)	☐ Yes ☐ No		☐ Yes ☐ No	
Vehicle Speed at Failure(s)					

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u>		Number of Fatalities <u>0</u>		Reported to Manufacturer ☐ Yes ☒ No <u>told Bud Shell Ford</u>	
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Every since we bought the car, the interior lights and gauges will dim and brighten as you drive. The headlights also do the same in unison with the interior lights. We were driving to Sikeston one evening in the rain, well it got dark while in the restaurant and it stopped raining. On the way home the lights started doing their dimming thing again. My wife couldn't see the raised curb at the Morehouse intersection, ran over it, blew the tire out, and ended up in the ditch on the side of the road. We are very thankful no one was at the intersection because

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We really believe we wouldn't be here today. I changed the tire, we got home and I saw absolutely NO damage other than scuffs in the paint. I've had it in to Bud Shell Ford in Dexter twice and all they can say is, "The Cougar has a massive electrical system, there is just no way to track it down." That's just a bunch of crap. If a vehicle is going to be manufactured, it should be able to be diagnosed and fixed, not just dismissed as something we should deal with. I've talked to several Cougar owners and they also complain of poor night-time visibility and dimming just like us. I'd appreciate any help, Thank you.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

ST. LOUIS MO 631

14 SEP 05 PM 03 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S**

**QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

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OR

DASH 2 DOT

and dial toll free at

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