



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
2006 DEC 27 PM 2:47  
14-OCT-2005

Repository   
Reference No.  
10139724

OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City NEW PORT RICHIE - LA 70 State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 10/29/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
2MELM75W1PX [REDACTED] Make MERCURY Model MARQUIS Model Year 1993  
4-4-95 GIVEN TO GRANDSON [REDACTED]  
Date Purchased 15-JAN-98 Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders Fuel Type: Gas  
Original Owner  Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain UNKNOWN Vehicle Component Code 185000 VEHICLE SPEED CONTROL:CRUISE CONTROL Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 28-SEP-2005 Failure Mileage 69000 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT'S GRAND SON ON SEPTEMBER 28, 2005 HER GRANDSON TOOK THE VEHICLE TO AN AUTOMOTIVE SHOP AND THE VEHICLE WAS LEFT OVERNIGHT AND IT CAUGHT ON FIRE. THE FIRE DEPARTMENT SAID IT WAS SPONTANEOUS COMBUSTION. THEY SAID IT STARTED FROM THE ENGINE COMPARTMENT ON THE DRIVER'S SIDE. NHTSA RECALL 99V124000 WAS ISSUED CONCERNING VEHICLE SPEED CONTROL:CRUISE CONTROL. HOWEVER, THE CONTACT STATED SHE CONTACTED FORD, AND THIS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. THE FIRE DEPARTMENT STATED THIS WAS CONSISTENT WITH RECALL FOR THE VEHICLE SPEED CONTROL SWITCH. CONSUMER STATED THE VEHICLE HAD BEEN SITTING THERE FOR 15 HOURS BEFORE IT CAUGHT ON FIRE. PRIOR TO THE VEHICLE CATCHING ON FIRE THE CONTACT'S GRANDSON HAD TO PUT THE VEHICLE INTO NEUTRAL IN ORDER TO GET THE VEHICLE TO START. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Please note changes on this report. The car belongs to my grandson, [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

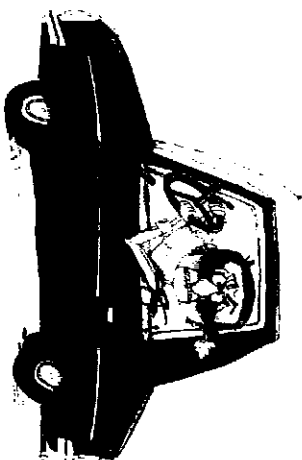
TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline

A 28042 FL 9/28/05 Sta. #19 01-2005-0021659-000 NFIRS - 1  
 FDID State Incident date Station Incident number Basic

B No Alternative location Census tract Street address Location Yes Emergency  
 [REDACTED] NEW PORT RICHEY UN, FL, [REDACTED]  
 Address

C Passenger vehicle fire  
 Incident type

D None  
 Aid given or received

E1 Date Time | E2 C - Shift 1 Station 19's area  
 Alarm 9/28/05 6:23:24 | Shift Alarms District  
 Arrival 9/28/05 6:31:58 |  
 Controlled 9/28/05 6:37:03 |  
 Last unit cleared 9/28/05 6:59:19 |

F Extinguish  
 Primary action taken (1)

G1	Yes	Apparatus	Personnel	No	G2	Losses	Value
Apparatus/	Suppression	4	4	Resource counts	Property	6000	9000
personnel	EMS	1	2	include aid	Contents	0	0
form used	other	1	0	received resources			

H1	Deaths	Injuries	H2 Unknown	H3 None
Fire service	0	0	Detector	Hazardous materials release
Civilian fire	0	0		

I Not mixed use | J Motor vehicle or boat sales, services, repair  
 Mixed use property | Property use

K2 [REDACTED] HALLER'S AUTOMOTIVE  
 Name [REDACTED] Phone number Business name  
 [REDACTED] NEW PORT RICHEY UN, FL, [REDACTED] Male 0/00/0000  
 Address Gender Age Birth date Race

M	RAUL MARTIN	CAPTAIN/EMT	COMBAT	9/28/05
Officer in charge		Position or rank	Assignment	Date
MICHAEL SHELTON		DE/Para	COMBAT	9/28/05
Member making report		Position or rank	Assignment	Date

A	28042 FL	9/28/05	Sta. #19	01-2005-0021659-000	NEIPS - 2
	FDID State	Incident date	Station	Incident number	Fire

B1	1	C	None	None
	Estimated number of residential units		On-site material 1	Material 1 storage use

B2 Buildings not involved  
 Number of buildings involved

B3 None  
 Acres burned (outside fires)

D1	Engine area, running gear, wheel area	E1	Cause under investigation
	Area of fire origin		Cause of ignition

D2	Undetermined	E2	None
	Heat source		Factor 1 contributing to ignition

D3	Undetermined	E3	None
	Item first ignited		Human factors contributing to ignition
	Yes		
	Spread confined to object of origin		

D4	Undetermined
	Type of material first ignited

F1	None	F2	Equipment power
	Equipment involved in ignition		
	Brand	F3	Equipment portability
	Model		
	Serial number		
	0000		
	Equipment year		

G None  
 Fire suppression factor 1

H1	Involved in ignition and burned	H2	Passenger car
	Mobile property involved		Mobile property type
			Ford
			Mobile property make
			GRAND MARQUIS LS
			Mobile property model
			1994 Q1746C FL
			Year License plate State
			VIN 2MELM75WIPX

*1993* →

A	28042 FL	9/28/05	Sta. #19	01-2005-0021659-000	NFIRS	9/10
	FDID State	Incident date	Station	Incident number	Apparatus/Personnel	

B	Apparatus	Type	Personnel	Use	Action taken	Emergency
	AT1	Breathing apparatus support	1	Suppression		Yes
		Dispatched	9/28/05	6:24:54		
		Enroute to scene	9/28/05	6:28:29		
		In Service	9/28/05	6:38:09		

Employee	Assignment	Position	Action taken
366 TERRY TOWNSEND	RESCUE	FF/EMT	

B	Apparatus	Type	Personnel	Use	Action taken	Emergency
	BC3C	Chief officer car	1	Suppression		Yes
		Dispatched	9/28/05	6:24:54		
		Responding	9/28/05	6:26:57		
		In Service	9/28/05	6:36:49		

Employee	Assignment	Position	Action taken
254 GREGORY A. GUDE	COMBAT	BC/EMT	

B	Apparatus	Type	Personnel	Use	Action taken	Emergency
	BIA3V	Support apparatus, other	0	Other		Yes
		Dispatched	9/28/05	6:24:54		
		In Service	9/28/05	6:38:31		

B	Apparatus	Type	Personnel	Use	Action taken	Emergency
	E19	Engine	2	Suppression		Yes
		Dispatched	9/28/05	6:24:54		
		Responding	9/28/05	6:26:20		
		At Scene	9/28/05	6:31:58		
		Fire Contained	9/28/05	6:37:03		
		In Service	9/28/05	6:57:27		

Employee	Assignment	Position	Action taken
308 RAUL MARTIN	COMBAT	CAPTAIN/EMT	
630 MICHAEL SHELTON	COMBAT	DE/Para	

B	Apparatus	Type	Personnel	Use	Action taken	Emergency
	NPRE	Engine	0	Suppression		Yes
		Dispatched	9/28/05	6:24:54		
		Responding	9/28/05	6:28:24		
		In Service	9/28/05	6:36:03		

B	Apparatus	Type	Personnel	Use	Action taken	Emergency
	R19A	ALS unit	2	EMS		Yes
		Dispatched	9/28/05	6:24:54		
		Responding	9/28/05	6:26:29		
		At Scene	9/28/05	6:32:39		
		In Service	9/28/05	6:59:19		

Employee	Assignment	Position	Action taken
1198 RYAN GUYNN	RESCUE	FF/Para	

PASCO COUNTY FIRE RESCUE  
Prepared: 10/14/05, 10:55:38  
Program: FI200L

Incident Report

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A	28042 FL	9/28/05	Sta. #19	01-2005-0021659-000	NFIRS	9/10
	FDID State	Incident date	Station	Incident number	Apparatus/Personnel	

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B	Apparatus	Type	Personnel	Use	Action taken	Emergency
	R19A	ALS unit	2	EMS		Yes
	1221 ANTHONY CLAYCOMB		RESCUE		FF/EMT	

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PASCO COUNTY FIRE RESCUE  
Prepared: 10/14/05, 10:55:38  
Program: FI200L

Incident Report

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A	28042 FL	9/28/05	Sta. #19	01-2005-0021659-000	
	<b>FDID State</b>	<b>Incident date</b>	<b>Station</b>	<b>Incident number</b>	<b>Additional information</b>

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Commercial name . . . . . : HALLERS AUTOMOTIVE  
Received Mutual Aid from: . . . . . :  
Total Personnel - All Responded . . . . . : 6  
Number of tankers . . . . . : 000  
(Shift) Report Reviewer Emp.# . . . . . : 158  
Battalion Chief Review ----- . . . . . : 274

FDID	State	Incident date	Station	Incident number	Narratives
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B Narrative type: Incident

Narrative title	Entry date	Entered by employee
VEHICLE FIRE/TROUBLE CRK	9/28/05	630 MICHAEL SHELTON
UA FOUND FULLY INVOLVED VEHICLE FIRE THAT WAS FOUND BY THE SON OF THE OWNER OF THE AUTO REPAIR SHOP WITH ALL THE GATES LOCKED. CHAIN ON GATE CUT. BUMPER LINE PULLED. FIRE EXTINGUISHED WITH APPROX 500 GALS OF TANK WATER. OVERHAUL DONE. INVESTIGATOR CALLED FOR. SPOKE WITH INVESTIGATOR 2 ABOUT WHAT E19 CREW FOUND ON ARRIVAL. TANK FILLED, E19 IN SERVICE.		

Prepared: 9/28/05, 13:22:00

Program: FI200L

A	28042 FL	9/28/05	03-2005-0000271-000	NFIRS - 1
	FDID State	Incident date	Station	Incident number

B	No	Street address	Yes
	Alternative location	Census tract	Emergency

Address  
 [REDACTED] NEW PORT RICHEY UN, FL, [REDACTED]

C Passenger vehicle fire  
 Incident type

D None  
 Aid given or received

E1	Date	Time	E2 D - Shift (40 hour employ)	Alarms	District
Alarm	9/28/05	7:16:21	Shift		
Arrival	9/28/05	7:41:03			
Controlled	0/00/00	0:00:00			
Last unit cleared	9/28/05	7:59:08			

F Investigate  
 Primary action taken (1)

G1	Yes	Apparatus	Personnel	No	G2	Losses	Value
Apparatus/	Suppression	0	0	Resource counts	Property	0	0
personnel	EMS	0	0	include aid	Contents	0	0
form used	other	1	0	received resources			

H1	Deaths	Injuries	H3 None
Fire service	0	0	Hazardous materials release
Civilian fire	0	0	

I Not mixed use	J Motor vehicle or boat sales, services, repair
Mixed use property	Property use

Name [REDACTED] Phone number [REDACTED]  
 Address [REDACTED] Gender Age Birth date Race

M DONALD CAMPBELL	Fire Investigator	FIRE PREVENTION	9/28/05
Officer in charge	Position or rank	Assignment	Date

Prepared: 9/28/05, 13:22:00

Program: FI200L

A	28042 FL	9/28/05	03-2005-0000271-000	NFIRS - 2
	FDID State	Incident date	Station	Incident number
				Fire

B1	Not residential	C	None
	Estimated number of residential units		On-site material 1

B2 Buildings not involved  
Number of buildings involved

B3 None  
Acres burned (outside fires)

D1	Engine area, running gear, wheel area	E1	Unintentional
	Area of fire origin		Cause of ignition

D2	Arcing	E2	None
	Heat source		Factor 1 contributing to ignition

D3	Electrical wire, cable insulation	E3	None
	Item first ignited		Human factors contributing to ignition
	Yes		
	Spread confined to object of origin		

D4	Plastic
	Type of material first ignited

F1	None	F2
	Equipment involved in ignition	

G None  
Fire suppression factor 1

H1	Involved in ignition and burned	H2	Passenger car
	Mobile property involved		Mobile property type
			Mercury
			Mobile property make
			GRAND MARQUIS
			Mobile property model
			1994 Q17 4GC FL
			Year license plate State VIN
			2MELM75WIPX

*1993* ←

Prepared: 9/28/05, 13:22:00

Program: FI200L

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<b>A</b>	28042 FL	9/28/05		03-2005-0000271-000	NFIRS	9/10
	<b>FDID State</b>	<b>Incident date</b>	<b>Station</b>	<b>Incident number</b>	<b>Apparatus/Personnel</b>	

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<b>B</b>	<b>Apparatus</b>	<b>Type</b>	<b>Personnel</b>	<b>Use</b>	<b>Action taken</b>	<b>Emergency</b>
	INVI	Other apparatus/resource	0	Other		Yes
		Dispatched	9/28/05	7:16:31		
		Enroute to scene	9/28/05	7:20:39		
		At Scene	9/28/05	7:41:03		
		In Service	9/28/05	7:59:08		

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Prepared: 9/28/05, 13:22:00

Program: FI200L

A	FDID	State	Incident date	Station	Incident number	Additional information
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			9/28/05		03-2005-0000271-000	
						Business Name . . . . . : HALLERS AUTOMOTIVE
						User-defined 12 . . . . . :
						User-defined 13 . . . . . : 1
						Number of tankers . . . . . : 000
						User-defined 11 . . . . . :
						User-defined 15 . . . . . :

Prepared: 9/28/05, 13:22:00

Program: FI200L

A 28042 FL	9/28/05	03-2005-0000271-000
FDID State	Incident date Station	Incident number

Narratives

B Narrative type: Incident

Narrative title	Entry date	Entered by employee
INVESTIGATION	9/28/05	1243 DONALD CAMPBELL
WRITER INVESTIGATED A VEHICLE FIRE AT THE REAR OF THE LISTED ADDRESS, HALLERS AUTOMOTIVE. INVESTIGATION REVEALED THE FIRE ORIGINATED IN THE ENGINE COMPARTMENT OF THE VEHICLE ON THE DRIVERS SIDE. INTERVIEWS REVEALED THE VEHICLE WAS IN THE SHOP FOR REPAIR WORK ON THE BRAKES. THERE WAS NO SIGNS OF FORCED ENTRY INTO THE YARD NO SIGNS OF AN INCENDIARY FIRE. FIRE IS CONSISTANT WITH THOSE FOUND INVOLVING TOWNE CARS AND GRAND MARQUIS CRUISE CONTROL FIRRES.		



*"Committed To Excellence"*

*Recall # 99V124000*

**Pasco County Fire Rescue**

*Fire dept case # 05-21167*

**DONALD CAMPBELL**  
**FIRE INVESTIGATOR**

Phone: (813)-929-1250

Fax: (813) 929-1256

Web Site: [www.pascocounty.com/pascofire](http://www.pascocounty.com/pascofire)

4111 Land O'Lakes Blvd.

Suite 208

Land O'Lakes, FL 34639-4402

1A-2-05

[REDACTED]  
[REDACTED]  
New Port Richey, FL [REDACTED]  
[REDACTED]

To Whom It May Concern:

Enclosed are copies of the Pasco County Fire report and investigation in N.P.R Florida 34652; National Highway Traffic Safety Administration, and pictures of the car in question. You have denied responsibility for this spontaneous combustion, but our reports prove you are in error.

I acquired this 1993 Grand Marquis in January of 1998 and drove it until April of 2005 when I gave it to my grandson [REDACTED]. During my ownership of this car I never received notification of a speed control switch being a dangerous problem.

We are requesting a settlement in this matter as the car was in perfect condition and had less 70,000 miles on it.

I hope it will not be necessary to retain my attorney about this matter. Recent reports on channel 8 NBC showed the similar problems on Nov. 11 & 12 with Ford Explorers, also Nov. 21 with another Mercury Grand Marquis.

My grandson has asked me to intervene on his behalf, so please reply to me directly within 15 days. If I do not receive a response by such date I will contact Mr. Peter A. Proly, our family attorney. As of right now the car is still at Hallers Automotive in N.P.R if an inspection is needed

Thank You,  
[REDACTED]

Re: 1993 Mercury Grand Marquis LS.  
Vin # 2MELM75WIPX [REDACTED]

*Sent to: Ford Motor  
P.O. Box 6248-MD3NE-B  
Dearborn, MI 48126*

12-2-05

[REDACTED]  
New Port Richey Fl, [REDACTED]  
[REDACTED]

Dear Sir or Madam;

I acquired a 1993 Mercury Grand Marquis in January of 1998 and drove it until I gave it to my grandson [REDACTED] in April of 2005.

The car was taken to Hallers Automotive in N.P.R. for brakes on 9-28-05. The car was put in their back lot to be worked on the next day.

The Fire department was called by a passing motorists at 6:15 am the following day as the car was on fire.

The Pasco County fire report and investigation states that this is a classic case of spontaneous combustion due to a faulty speed deactivation control switch. There is also a report from the National Highway Traffic Safety Admin reporting the same problem with the car

I contacted Ford Motors on 9-29-05; 10-14-05; and on 11-15-05. They sent a letter refusing responsibility on the car even when given contents of the above mentioned reports.

My grandson has asked me to intervene on his behalf as I gave him my own car and told him I would settle this with Ford.

I know you reported a similar problem with a Ford Explorer on Nov. 11& 12, and on a Mercury Grand Marquis on Nov. 21. We really need your help as I am now out quite a bit of money.

Sincerely,  
[REDACTED]

*Sent to: News channel 8 on your side  
The News Center  
P.O. Box 1410  
Tampa, FL 33601*

