

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100146	
		Date Received 11-OCT-2005		Repository <input type="checkbox"/> Reference No. 10199335	
OWNER INFORMATION (Type or Print)					
Name		Address		E-mail Address	
City HUNTSVILLE		State AL		Zip Code	
Daytime Telephone Number		Evening Telephone Number SAME			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.					
Signature of Owner _____ Date: / /					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number located at bottom of windshield on driver's side 1GCGC24		Make GMC		Model C2500	
Date Purchased 30-JUL-99		Dealer's Name and Telephone Number BILL HEARD CHEVROLET 256-830-1600		Engine: No. of Cylinders 8	
Original Owner <input checked="" type="checkbox"/>		Dealer's City HUNTSVILLE		Fuel Type: Gas	
Transmission Type AUTOMATIC		State AL		Zip Code 35816	
<input checked="" type="checkbox"/> Anti-lock Brakes		Powertrain UNKNOWN		Vehicle Component Code 140000 AIR BAGS	
<input checked="" type="checkbox"/> Cruise Control				Multiple Failure: 1	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s) 06-JUN-2005		Failure Mileage 36000		Failure Speed 55	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM15ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>Please describe in detail the incident(s), failure(s), condition, and injury(ies).</i>					
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured 1	
				Number of Deaths 0	
				Reported to Police Y	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
<p>DT: THE CONTACT STATES THAT THEIR 1999 GMC C2500 LIGHT DUTY PICK UP WAS INVOLVED IN A CRASH AND THE AIR BAGS DID NOT DEPLOY. UPON FURTHER REVIEW BY GM THE VEHICLE WAS DISCOVERED TO NOT HAVE ANY AIR BAGS IN IT. THE VEHICLE WAS BOUGHT BRAND NEW AND THE OWNERS WERE UNDER THE PRETENSE THAT THE VEHICLE WAS EQUIPPED WITH AIR BAGS. THE SPEED OF THE CRASH WAS AROUND 55 MPH. THE OWNER OF THE TRUCK HIT A TREE HEAD ON. THE DRIVER OF THE TRUCK DOES NOT REMEMBER WHAT CAUSED THE WRECK. THE DRIVER SUFFERED LIFE THREATENING INJURIES. HE HAD A BROKEN NECK, BROKEN LEFT SHOULDER AND A BROKE THE HUMOROUS IN HIS LEFT ARM ALONG WITH SEVERE HEAD TRAUMA. THE DRIVER DID HAVE ON HIS SEAT BELT AT THE TIME OF THE ACCIDENT. THE POLICE REPORT DID NOT DETERMINE WHAT CAUSED THE ACCIDENT, THERE ARE LOTS OF PICTURES OF THE VEHICLE. THERE IS ALSO AN INSURANCE REPORT THAT COULD BE AVAILABLE. THE INSURANCE AGENT ALSO THOUGHT THAT THERE WAS AN AIR BAG IN THE TRUCK. GM SENT A REPRESENTATIVE TO INSPECT THE TRUCK. THE REPRESENTATIVE FROM GM SPENT AN HOUR LOOKING FOR THE AIR BAG AND COULD NOT FIND IT. THE TRUCK WAS PICKED UP OFF THE GROUND ON A FORK LIFT AND THE REPRESENTATIVE WAS LOOKING FOR THE AIR BAG SENSORS AND STILL COULD NOT FIND ANY. GM WAS ALSO UNDER THE IMPRESSION THAT THERE WERE AIR BAGS IN THE TRUCK. THE OWNERS HAVE A LETTER FROM GM STATING THAT THEY RETRIEVED DATA, PHOTOGRAPHS AND MEASUREMENTS FROM THE VEHICLE. AND THE</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY	
<small>The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small>					

Complaint Summary

12-OCT-2005

Call Num	Consumer Name	Daytime Phone	Evening Phone	Description	State Code	Received Date
10139335			SAME	DT: THE CONTACT STATES THAT THEIR 1999 GMC C2500 LIGHT DUTY PICK UP WAS INVOLVED IN A CRASH AND THE AIR BAGS DID NOT DEPLOY. UPON FURTHER REVIEW BY GM THE VEHICLE WAS DISCOVERED TO NOT HAVE ANY AIR BAGS IN IT. THE VEHICLE WAS BOUGHT BRAND NEW AND THE OWNERS WERE UNDER THE PRETENSE THAT THE VEHICLE WAS EQUIPPED WITH AIR BAGS. THE SPEED OF THE CRASH WAS AROUND 55 MPH. THE OWNER OF THE TRUCK HIT A TREE HEAD ON. THE DRIVER OF THE TRUCK DOES NOT REMEMBER WHAT CAUSED THE WRECK. THE DRIVER SUFFERED LIFE THREATENING INJURIES. HE HAD A BROKEN NECK, BROKEN LEFT SHOULDER AND A BROKE THE HUMEROUS IN HIS LEFT ARM ALONG WITH SEVERE HEAD TRAUMA. THE DRIVER DID HAVE ON HIS SEAT BELT AT THE TIME OF THE ACCIDENT. THE POLICE REPORT DID NOT DETERMINE WHAT CAUSED THE ACCIDENT. THERE ARE LOTS OF PICTURES OF THE VEHICLE, THERE IS ALSO AN INSURANCE REPORT THAT COULD BE AVAILABLE. THE INSURANCE AGENT ALSO THOUGHT THAT THERE WAS AN AIR BAG IN THE TRUCK. GM SENT A REPRESENTATIVE TO INSPECT THE TRUCK. THE REPRESENTATIVE FROM GM SPENT AN HOUR LOOKING FOR THE AIR BAG AND COULD NOT FIND IT. THE TRUCK WAS PICKED UP OFF THE GROUND ON A FORK LIFT AND THE REPRESENTATIVE WAS LOOKING FOR THE AIR BAG SENSORS AND STILL COULD NOT FIND ANY. GM WAS ALSO UNDER THE IMPRESSION THAT THERE WERE AIR BAGS IN THE TRUCK. THE OWNERS HAVE A LETTER FROM GM STATING THAT THEY RETRIEVED DATA, PHOTOGRAPHS AND MEASUREMENTS FROM THE VEHICLE. AND THEY WERE GOING TO GET INFORMATION FROM THE DIAGNOSTIC AND SENSING MODULE. THE TRUCK WAS TOTALED.	AL	11-OCT-2005

Credit: Y

Filed: N

Injured: 1

Fatalities:

Product:

Component:

Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :GENERAL MOTORS CORP.
 Make :GMC Model :C2500 Model Year :1999 Type :TRUCK

AIR BAGS

This was before they knew that there were no air bags. The investigations took months to come to a conclusion that a vehicle that weighed more than 8500 pounds does not have to have an air bag. The truck missed the weight limit by 100 pounds, the truck weighed 8600. Although, now stating on the GM website, they are saying that all of their vehicles are equipped with air bags before it was even the law. The owner has saved every piece of information or letter that was in correspondence with General Motors. The owner also has pictures of the representative from GM inspecting the vehicle.

Office of Defects Investigation

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VOQ Confirmation

ERROR:

Your complaint information already saved into the system.

2005 OCT 12 AM 3:15

Consumer Information

Name : [REDACTED]
Org. Name : [REDACTED]
Address : [REDACTED]
City, State, Zip : HUNTSVILLE, AL [REDACTED]
USA
Daytime Phone : [REDACTED] Ext :
Evening Phone : SAME Fax :
Email :

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Complaint Information

Description :- DT: The contact states that their 1999 GMC C2500 light duty pick up was involved in a crash and the air bags did not deploy. Upon further review by GM the vehicle was discovered to not have any air bags in it. The vehicle was bought brand new and the owners were under the pretense that the vehicle was equipped with air bags. The speed of the crash was around 55 mph. The owner of the truck hit a tree head on. The driver of the truck does not remember what caused the wreck. The driver suffered life threatening injuries. He had a broken neck, broken left shoulder and a broke the humorous in his left arm along with severe head trauma. The driver did have on his seat belt at the time of the accident. The police report did not determine what caused the accident. There are lots of pictures of the

*Nat
at
10/12/05*

Vehicle Dealer Information

Dealer : 1

Name : BILL HEARD
CHEVROLET

Dealer Type : SALES
DEALER

Address : 4930 UNIVERSITY
DRIVE

HUNTSVILLE
AL

Dealer Phone: 256-830-1600

Dealer Fax:

Email:

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