

Jimenez, Alberto

From: Chan, Steve
Sent: Monday, January 09, 2006 2:50 PM
To: Jimenez, Alberto
Cc: Magno, Gregory
Subject: VOQ 10139329 (1997 Mercury Grand Marquis ball joint separation)

Rec'd
10/39/329

Al,

Today, I spoke with the complainant and explained to him that ODI had opened PE98-046 and received recall 98V-322. In addition, ODI had opened RQ03-002 but the investigation was closed with no further recall.

I also explained to [REDACTED] that the current ODI's complaint data does not appear to warrant another investigation on the 1997 Mercury Grand Marquis for ball joint separation. [REDACTED] wants our position on this issue in writing. He had spoke with Mike Jordon on this subject before. Would you please write [REDACTED] a letter to that regard? Thanks.

1/9/2006