



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

05 NOV 27 09 12

07-OCT-2005

Repository ☐

Reference No.
10139006

OWNER INFORMATION (Type or Print)

Name

Address

City PENSACOLA

State FL

Zip Code 32507

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an answer, NHTSA will assume your name or address to the vehicle manufacturer.
Signature of Owner ☒ YES ☒ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

GROUP1

Make
KIA

Model
SEDONA EX

Model Year
2004

Date Purchased
17-DEC-03

Dealer's Name and Telephone Number
DEAN MCCRARY IMPORTS 251-471-3326

Engine:
No. Cylinders 6

Fuel Type:
Gas

Original Owner
☒

Dealer's City
MOBILE

State
AL Zip Code
36608

Transmission Type
AUTOMATIC

☐ Anti-lock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
200000 WHEELS

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-AUG-2005

Failure Mileage
28000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident, failure, crash, and injury (ies).

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT: THERE IS A PROBLEM WITH HEAVY CORROSION ON THE FRONT WHEELS. THE CONTACT NOTICED THE PROBLEM IN AUGUST 2005, BUT IT HAD BEEN GOING ON BEFORE THEN. HE HAD TAKEN IT TO THE DEALER TO HAVE TWO RECALL REPAIRS PERFORMED. THE RECALLS WERE FOR THE REAR WHEELS AND THROTTLE CABLE. THE RECALLS WERE ESC-051 AND SC-048. THE CONTACT ASKED THE DEALERSHIP TO LOOK AT THE FRONT WHEELS ALSO. HE TOLD HIM THAT ANY VEHICLE WOULD HAVE THAT SAME PROBLEM THE REPAIRS HAVE YET TO BE DONE.

*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

National Highway Safety Administration

Nov. 10, 2005

Enclosed is the paperwork you had sent me along with this letter, a photo of one the front wheels in question and a copy of the local KIA (not the dealer I bought my vehicle from) dealer work order and their answer to the wheels in question. They say it's just surface rust. I say it is pitted corrosion that if not treated/replaced will only get worst creating a possible failure of parts. This vehicle as long as I have owned it, which it was bought new, has never been in salt water. The main purpose of my concern is that it be documented in case something happens in the future.

[REDACTED]
[REDACTED]
Pensacola, Florida
[REDACTED]
Hm ph [REDACTED]



THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).