



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 NOV 29 PM 11:03
06-OCT-2005

Repository ☐

Reference No.

10138930

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City SAN HOSE

State CA

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized name or address to the vehicle manufacturer.

Signature of Owner [REDACTED]

Date 11/1/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5TBRT4417YS [REDACTED]

Make

TOYOTA

Model

TUNDRA

Model Year

2000

Date Purchased
01-JUN-00

Dealer's Name and Telephone Number
CAPITAL TOYOTA

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

SAN HOSE

State

CA

Zip Code

Transmission Type

AUTOMATIC

☒

Antilock Brakes

☒

Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

034530 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-OCT-2002

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 2000 TOYOTA TUNDRA. THE CONTACT WAS HAVING PROBLEMS WITH THE FRONT AND REAR BRAKES. HE DID RESEARCH AND FOUND TECHNICAL SERVICE BULLETINS (TSBS), TSBBR00402 AND TSBBR00403. THE PRO BRAKES WERE NOT HOLDING AND VIBRATING. THIS MADE THE STOPPING OF THE VEHICLE SEEM DANGEROUS. HE CONTACTED THE DEALERSHIP, AND THEY TOLD HIM TO BRING VEHICLE IN FOR SERVICE, AND HAS CURRENTLY NOT DONE SO. HE CONTACTED THE MANUFACTURER, AND THEY TOLD HIM THAT THEY WERE NOT GOING TO DO ANYTHING ABOUT THE PROBLEM BECAUSE IT WAS A WEAR AND TEAR. THE VEHICLE ONLY HAS 29,000 MILES ON IT. THIS OCCURRED AT FREEWAY SPEEDS, AND AT HARD BRAKING. THE TSBS STATED THAT THE BRAKES MAY NOT GRAB, CAUSING THE FRONT ROTORS TO OVERHEAT AND WARP. THERE WAS A RECALL 05V225000 ON THE 2002 TOYOTA TUNDRA FOR A LOWER BALL JOINTS. ALSO, STEERING WAS HARD, AND WHEN TURNING THE STEERING WHEEL IT MADE A POUNDING SOUND. THE CONTACT HAS BEEN HAVING BRAKE PROBLEMS FOR ABOUT THREE YEARS, AND FRONT SUSPENSION PROBLEM FOR ABOUT TWO MONTHS. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.