



10138874

Office of Defects Investigation

1

2005 OCT -5 AM 4:42

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Sitemap**Contact**

1-888-DASH-2-DOT
(1-888-327-4236)

TTY

- 1-800-424-9153 or
- 1-202-484-5238

Search ResultsReport Date : **September 20, 2005 at 05:47 PM**

ODI Numbers **10136936**
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Make : CHEVROLET**Model :**
CAVALIER**Year :** 2002**Manufacturer :** GENERAL MOTORS CORP.**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10136936**Number of Deaths:** 0**Date of Failure:** February 1, 2005**VIN :** 1G1JC124127...**Component:** ENGINE AND ENGINE COOLING**Summary:**

DT: 2002 CHEVROLET CAVALIER. THE CONSUMER STATES THERE IS A CONSTANT PROBLEM WITH THE TIMING CHAIN GEAR, TENSIONER, AND CHAIN ITSELF. THIS WAS REPLACED FEBRUARY 22, 2005 AND NEEDS TO REPLACE AGAIN. THE DEALERSHIP SPOTTED THE PROBLEM, BUT SINCE THE VEHICLE WAS OUT OF WARRANTY IT WAS TAKEN TO A FIRESTONE SERVICE STATION. THE ENGINE SOUNDS LIKE IS ABOUT TO FALL OUT, THERE IS A LOT OF POPPING AND CRACKING NOISE, THAT IS HOW THIS WAS NOTICED.

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Manuscript
10/10/05

[REDACTED]

[REDACTED]

Cleveland, Ohio

September 21, 2005

NHTSA Vehicle Safety Hotline

Re: Updated vehicle information confirmation #10136936

Vin# 1G1JC124127 [REDACTED] 2002 Chevy Cavalier

Dear Consumer Hotline,

This is an updated statement in reference to the above confirmation number that I forgot to include in my original report made September 20, 2005. I wish to include it now. I have also enclosed provider documentation from all repair facilities with their diagnostics to give credence to my story.

After replacing the timing gear, chain, tensioner, and pulley in 2/22/05 as recommended by the dealership, I returned my vehicle to Firestone. They denied any problems with the timing chain and components I had replaced by their facility. I returned my car again to the dealership that I originally took it to in the beginning and was advised return it back to Firestone it was the same problem.

I then took it to Firestone 8/2005 who denied it was the above. I then took it to Aamco Transmissions a AAA approved repair facility that diagnosed the same problem as the timing chain and its components.

I returned later on in the month of 8/2005 to Firestone who again denied what Bass stated it was and Aamco Transmissions said it was. They stated it was the Camplifters in the car. At this point Firestone is sticking to their story and the dealership and other car repair shop that is AAA approved is sticking to theirs. Meanwhile my car is popping so loud in the engine it sounds as if it is going to explode.

[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**