



U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

05 OCT 26 AM 9: 20  
05-OCT-2005

Reference No.  
10138640

**OWNER INFORMATION (Type or Print)**

Name

Address

City

SHAMBURG

State

IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an ☐ YES ☒ NO  
Signature of Owner ☐ YES ☒ NO  
Date 10/18/2005

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J4GW48S42C

Make

JEEP

Model

GRAND CHEROKEE

Model Year

2002

Date Purchased

17-AUG-02

Dealer's Name and Telephone Number

CARMAX AUTOMALL

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

KENOSHA

State

WI

Zip Code

53142

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

034520 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS

Multiple Failure: 2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

15-OCT-2003

Failure Mileage

14000

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:  
i.e. parts repaired or replaced (and if old part is available).

DT: 2002 JEEP GRAND CHEROKEE. THE CONSUMER STATED THE VEHICLE HAS 34,000 MILES ON IT AND THE BRAKES HAVE GONE OUT TWICE. THE CONSUMER CONTACTED THE DEALER, AND THEY STATED THEY DO NOT HAVE A RECALL. THE VEHICLE WAS TAKEN TO DEALER THE FIRST TIME AND IT WAS NO LONGER UNDER WARRANTY. HE TOOK THE VEHICLE TO A PRIVATE MECHANIC, AND THEY REPLACED THE PADS AND CUT THE ROTORS. THE PROBLEM OCCURRED 20,000 MILES LATER. THE VEHICLE HAS NOT BEEN INTO A MECHANIC THIS TIME. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.