U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository
2005 NOV -2 PM 2:50 04-OCT-2005	Reference No. 10138548

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address			
City FORT WAYNE	State IN	Zip Cod	Evening Telephone Number

Do you authorize NHTSA to p manufacturer of your vehicle? ☑ *YES* ☒ *NO*
In the absence of an authori our name or address to the vehicle manufacturer.
Signature of Owner _____ Date __/__/__

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1FMZU72E32U	FORD	EXPLORER	2002

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
19-APR-02	DIMENSION FORD NORTH (260)482-4228			No: Cylinders 6	Gas
Original Owner ☒	Dealer's City FORT WAYNE	State IN	Zip Code 46805		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	4 WHEEL DRIVE	150000 SEAT BELTS Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
01-MAY-2002			

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT: 2002 FORD EXPLORER. ON VEHICLE THE SHOULDER HARNESS ON THE DRIVER AND PASSENGER SIDE ~~STORE~~ WEAR THROUGH THE PLASTIC TRIM ON THE PILLAR, AND IT CAUSED THE EDGE OF THE SEAT BELTS TO FRAY. DEALERSHIP REPLACED THE SEAT BELT AND TRIM, AND IT RECURRED WITHIN A FEW WEEKS. CONTACTED THE DEALERSHIP, AND CURRENTLY VEHICLE WAS OUT OF WARRANTY. WHEN THE EDGES OF THE SEAT BELT FRAYED THE CONSUMER WAS CONCERNED THAT THE SEAT BELT WILL TEAR ALL THE WAY. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY