



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2006 APR 17 AM 7:18
27-SEP-2005

Repository
Reference No.
10137802

OWNER INFORMATION (Type or Print)

Name
Address
City POMONA State CA Zip Code

Daytime Telephone Number
E-mail Address
Fax or Teletext Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature, your name or address to the vehicle manufacturer. YES NO
Signature of Owner Date 1/31/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KMBHMG
Make HYUNDAI Model TIBURON Model Year 2003
Date Purchased 15-JUN-05 Dealer's Name and Telephone Number ROMERO MOTORS CORPORATION 909-390-8484 Engine: No. Cylinders 4 Fuel Type: Gas
Original Owner Dealer's City ONTARIO State CA Zip Code 91761
Transmission Type Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 101000 POWER TRAIN:CLUTCH ASSEMBLY
MANUAL Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 25-AUG-2005 Failure Mileage 39600 Failure Speed 15 mph Clutch, Flywheel, Transmission Case, transmission

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM18ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 2003 HYUNDAI TIBURON. THE CLUTCH WAS BAD, AND IT TOOK OUT THE FLYWHEEL/CLUTCH/TRANSMISSION, AND THE TRANSMISSION CASE. THE DEALER TOLD THE CONTACT THAT SHE TOOK AN ELECTRIC SAW TO THE TRANSMISSION CASE, AND THE CLUTCH DID NOT DO IT. FURTHERMORE, IT WAS NOT COVERED UNDER THE WARRANTY BECAUSE IT WAS A CLUTCH, AND THE CLUTCH WAS NORMAL WEAR AND TEAR. SHE HAD TWO WARRANTIES, AND THEY WILL NOT COVER IT UNDER EITHER ONE. SHE BOUGHT THE VEHICLE ON 6-15-05, AND IT FAILED ON 8-25-05. THE VEHICLE HAS 39,600 MILES ON IT. WHEN SHE BOUGHT THE CAR IT HAD 36,200 MILES ON IT. THE CONTACT FOUND APPROXIMATELY 30 PAGES OF COMPLAINTS ON THE WEB ABOUT THE CLUTCH. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

2/3/06 Vehicle is still at shop, repairs topping \$4,700 of which I still owe \$1,700.00. I ~~it~~ ~~has~~ ~~been~~ ~~5~~ ~~months~~ ~~since~~ ~~I~~ ~~had~~ ~~a~~ ~~car~~ ~~and~~ ~~was~~ ~~never~~ ~~looking~~ ~~for~~ ~~another~~ ~~one~~ ~~at~~ ~~that~~ ~~price~~.

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U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

OFFICE OF INDUSTRY
CA 917
PASADENA, CA
05 APR 2006 PM 11

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-218
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

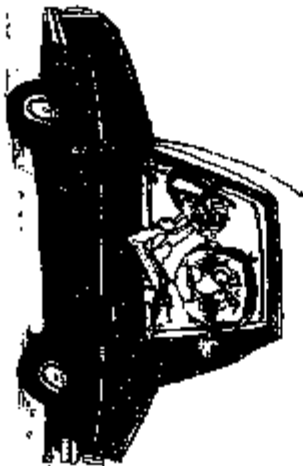
DASH2DOT

and dial toll free at

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