

September 11, 2005

10137771

NHTSA  
US Department of Transportation  
Washington, DC 20590

Dear Sir or Madam;

RE: Chevrolet Silverado  
VIN: 2GCEK19T911 [REDACTED]

We have been experiencing a braking problem with this vehicle. We had the same problem with our 1997 Chevrolet Silverado, and had been assured that Chevrolet had remedied the problem. We would not have purchased the unit had we thought otherwise.

The brakes on the truck are not stable. During a slow stop, there is a whooshing noise and the pedal goes through. There is no fluid loss. We took the unit to the originating dealer. While they could not make the vehicle repeat the problem, they were quite sure that the valve in the anti-lock brake system was being by-passed. This is a scary situation when it happens and we are worried about our safety.

While we were at the dealership, an announcement over the TV in the customer lounge stated that Chevrolet was going to announce a recall on their anti-lock brake systems and they showed a 2001 Chevrolet Silverado in the news clip.

Since no recall is announced, and since the dealership has not been officially notified of the problem and subsequent recall, they expect us to pay nearly \$1,000 for repairs. Chevrolet knew they had a problem in 1997. They replaced the same anti-lock brake valve free of charge to us on our 1997 Silverado. Now, on the 2001, they are balking.

We feel that this is a serious safety hazard, and urge you to force the issue and hasten the issuance of recall notices to the owners of these vehicles. More importantly to us, we are hoping to get this vehicle fixed in the manner it should be, at the expense of the manufacturer.

Thank you for your time and attention to this serious problem.

Very truly yours,

[REDACTED]  
Cecil, WI [REDACTED]

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9/22/05