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9-01-05

Dear Honda.

To whom it may concern, I'm writing about a bike I recently purchased at one of your dealers. I bought a 2005 Honda Sabre. vin 1s1HF9C43055. I bought it at Z & M Cycle Sales Inc, RD 6 Box 224 Rt 30, Greensburg, PA 15601. It started off Great. Then I noticed a bolt missing on the front forks. The dealer replaced it and checked the other one and it was loose. A few weeks later while cleaning it, the top of the rear shock was almost off the pin because the bolt and washer was gone. I went to the dealer and ordered a new bolt and washer and bushing. The service man said he had a bolt to hold it on to get it there and when I stopped by and ask for it, they didn't have it. He said to go to Lowes and get one, so I did. Now I have to try to get the bushing straight before I can put in the new bolt I bought. The one I ordered Still has not come in! I went to take out the bolt on the other side to match it at Lowes and I took it out with my Fingers! There are a lot of bolts on this bike that are not TIGHT. I have been told to take Loctite on the bolts! I don't want to name names but he works at the dealer! Now I am going to end up paying 10 grand for this bike and I feel I should not have to pay to fix a bike that is NEW! I have owned a few other street and dirt bikes and Not One did I lose a bolt on! I don't know who is at fault, but I would like it FIXED! The dealer is a little distance away, and with Gas prices going up, I don't want to go there and them not have anything that they say they do. If you can Help, it would be Greatly appreciated!

Sincerely,

Bellevue, PA

cc:NHTSA

This brand new bike has lost bolts while driving and may cause a serious accident. Please look into this problem. Most of the bolts are loose and yet the dealer doesn't seem to feel this is a problem.

Edison
9/1/05