

10137720

2005 SEP -9 AM 5:20

Lakewood, N.J.

August 29, 2005

NHTSA, U.S. Department of Transportation

Washington, D.C.
C. 20590

Dear Gentlemen;

Please accept this as letter of concern pertaining to the 2004 Chevrolet LT Sedan Malibu that I purchased in 2004 and has had to be returned for major steering replacements to the local Chevrolet dealer that I purchased the automobile within thirteen months of the purchase.

Attached is a complete file on the above matter, which I believe is a major safety concern for me and my family. The local dealer whom I purchased the vehicle from has been very cooperative and efficient in performing their services. However, I am concerned about the possibility of this vehicle's steering deficiencies emerging at the wrong time and place on the highway causing injury or even death to me, my wife or another member of my family.

As you will notice in my file, the STEERING POST OR ASSEMBLY HAD TO BE REPLACED THREE TIMES WITHIN 13 MONTHS AND 8110 MILES. THE LAST TIME BEING MAY 23, 2005. I presently have 8010 miles on the car.

In view of the history of the automobile, I am requesting you to investigate the problem with the General Motors Corporation as to this being a general mechanical deficiency in that particular model or is it just an isolated problem with my vehicle.

Your acknowledgement of this request would be greatly appreciated.

Sincerely,

[Redacted Signature]

Maria
9/15/05

2004 CHEVROLET LT SEDAN MALIBU
VIN # 1G1ZU54834F [REDACTED]

Purchased.....April 17,2004

Location.....Richard Lucas Chevrolet
1087 Route One South
Avenel,N.J.07001

Buyer..... [REDACTED]
[REDACTED], N.J. (original address at time of purchase)

[REDACTED]
Lakewood,N.J. [REDACTED] (new and present address)

APRIL 19,2004.....REPLACED BODY CONTROL MODULE AS PER TAC N4800
MODULE, COMPUTER CONTROL BODY AFTER 24 MILES
3 DAYS IN SHOP.

JUNE 23,2004.....819 MILES. RECALL RETAINER REPLACED

JUNE 30,2004.....907 MILES... COLUMN SHORTED--REPLACED STEERING
COLUMN ASSEMBLY PART# 10373948-COLUMN KIT E7680
COLUMN ASSEMBLY WC 94

MARCH 23,2005.....4493 MILES....REPLACED STEERING COLUMN ASSEMBLY
WC94 STRUT BEARING 68 OPPEL E7680..COLUMN
ASSEMBLY PART# 88967179

MAY 23,2005.....6110 MILES....REPLACED WORN STABILIZER LINK & BUSH
INGS ON STRUT BEARING IN STEERING ASSEMBLY 17 WC
94 PART #22670300

SUMMARY.....IN 13 MONTHS AND 6110 MILES, THIS AUTOMOBILE HAS HAD
THE ABOVE COMPUTER CONTROL BODY AND STEERING
PARTS REPLACED THREE TIMES....CREATING VERY SERIOUS
SAFETY CONCERNS.....WHICH I BELIEVE SHOULD BE PUT ON
RECORD WITH THE NATIONAL HIGHWAY TRAFFIC SAFETY
ADMINISTRATION AND THE CHEVROLET MOTOR DIVISION,
AS WELL AS MY LOCAL DEALER, LUCAS CHEVROLET,
AVENEL,N.J.

2004 CHEVROLET LT SEDAN MALIBU
VIN # 1G1ZU54834F197623

Purchased.....April 17,2004

Location.....Richard Lucas Chevrolet
1087 Route One South
Avenel,N.J.07001

Buyer.....
[REDACTED] Iselin,N.J. (original address at time of purchase)

[REDACTED]
Lakewood,N.J. [REDACTED] (new and present address)

APRIL 19,2004.....REPLACED BODY CONTROL MODULE AS PER TAC N4800
MODULE, COMPUTER CONTROL BODY AFTER 24 MILES
3 DAYS IN SHOP.

JUNE 23,2004.....819 MILES. RECALL RETAINER REPLACED

JUNE 30,2004.....907 MILES...COLUMN SHORTED—REPLACED STEERING
COLUMN ASSEMBLY PART# 10373948-COLUMN KIT E7680
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