



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DA-582-2-DOT 1:05
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

26-SEP-2005

Reference No.
10137635

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LONG BRANCH State NJ Zip Code [REDACTED]
Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
(In the absence of an authorized signature, please print the name or address to the vehicle manufacturer.)
Signature of Owner [REDACTED] Date 10/2/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located in front of windshield in driver's side
2HNYD1 [REDACTED] Make ACURA Model MDX Model Year 2001
Date Purchased 01-FEB-01 Dealer's Name and Telephone Number ACURA OF OCEAN Engine: No. Cylinders 6 Fuel Type: Gas
Original Owner ☒ Dealer's City OCEAN State NJ Zip Code [REDACTED]
Transmission Type ☒ Antilock Brakes Powertrain 4 WHEEL DRIVE Vehicle Component Code 103000 POWER TRAIN: AUTOMATIC TRANSMISSION
AUTOMATIC ☒ Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 16-AUG-2005 Failure Mileage 149,000 Failure Speed 25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/85R15) [REDACTED]
DOT No. (Example: DOTMALSABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 2001 ACURA MDX. WHILE DRIVING AT 25 MPH THE TRANSMISSION SEIZED, CAUSING IT TO COME TO A HALT, AND OTHER VEHICLES TO SWERVE TO AVOID THE CONTACT'S VEHICLE. THE VEHICLE WAS TAKEN TO AN ACURA DEALERSHIP, AND THEY CONFIRMED THAT THE TRANSMISSION SEIZED. THE CONTACT TOLD THE DEALERSHIP TO INSPECT THE TRANSMISSION TO SEE WHAT THE REPAIR SHOULD BE, AND AN EXPLANATION WHY THIS HAPPENED. THE DEALERSHIP TOLD HIM THAT THEY COULD NOT GIVE AN EXPLANATION AS TO WHY THIS HAPPENED. HOWEVER, THEY COULD SEND THE TRANSMISSION TO ACURA FOR INSPECTION. THE VEHICLE WAS REGULARLY MAINTAINED, AND HAD 149,000 MILES ON IT. THE VEHICLE WAS TRADED TO THE DEALERSHIP A COUPLE OF WEEKS AGO FOR ANOTHER VEHICLE, BUT THE CONTACT ASSUMED THAT THE TRANSMISSION WAS REPLACED. SPOKE WITH THE SERVICE MANAGER, AND HE COULD NOT GIVE AN EXPLANATION, BUT MENTIONED THAT THERE WAS A RECALL IN APRIL OR MAY 2004, AND DURING A SCHEDULED MAINTENANCE THEY DID A DIAGNOSTIC TEST. THEREFORE, IT DID NOT NEED RECALL REPAIRS. ALSO, THERE WAS A VARIABLE TORQUE CONVERTER MANAGEMENT SYSTEM, AND IN THE OWNER'S MANUAL IT EXPLAINED, THAT IF USING THE VARIABLE TORQUE CONVERTER MANAGEMENT SYSTEM IT COULD CAUSE REAR DIFFERENTIAL DAMAGE. THE CONTACT FELT THAT THIS WAS A SAFETY ISSUE. TRANSMISSION SEIZED ON AUGUST 16, 2005. THE CONTACT CONTACTED ACURA SERVICE HOTLINE, AND THEY AGREED TO PAY 25% OF THE COST. AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The vehicle was serviced in late April '05 for a regularly scheduled maintenance at the dealership - Acura of Ocean. No problems or issues with the transmission were noted at the time of this service by the dealership mechanic. At the time the transmission seized there was no indication of any problems with the transmission. Acceleration / braking were normal and shifting occurred at appropriate speeds. It is my firm conviction this is a safety defect. Regardless of the high mileage an incident of this nature should never occur. I filed a complaint Acura Client Services - REF # B012005-08-170-1232. They offered to pay 25% of repair cost - Told them it was not a money issue - ATTACH ADDITIONAL SHEETS IF NECESSARY. It was a safety issue.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-218
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

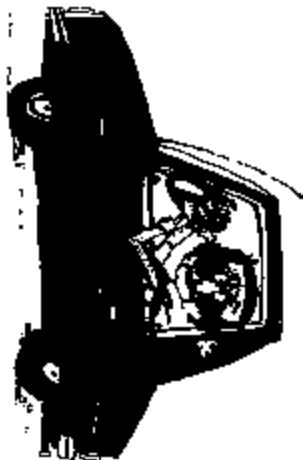
DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).