



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

26-SEP-2005

Repository ☐

Reference No.
10137613

OWNER INFORMATION (Type or Print)

Name
Address
City GREELEY State CO Zip Code

Daytime Telephone Number

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of a signature, provide your name or address to the vehicle manufacturer.
Signature of Owner Date 10/4/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)
41GAB8

Date Purchased 17-AUG-00	Dealer's Name and Telephone Number MURRAY MOTOR IMPORT 303-759-3400	Engine: No. Cylinders 6	Model Year 2000
Original Owner ☒	Dealer's City GLENDALE	State CO	Zip Code 80248
Transmission Type 3 AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain ALL WHEEL DRIVE	
Vehicle Component Code 052140 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM; EMISSION			
Multiple Failure: 2			

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-JUN-2005

Failure Message
47615

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment ☐ Prior Repair

Failure Location:

Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No ☐ Fire ☐ Yes ☒ No ☐

Number of Persons Injured Number of Deaths Responded to Police

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (i.e. parts repaired or replaced (and if old part is available)).

DT: THERE IS A CRACK IN THE CATALYTIC CONVERTER. IT WAS LEAKING CARBON MONOXIDE. WHEN DRIVING WITH THE WINDOWS CLOSED THE CONSUMER WAS GETTING CARBON MONOXIDE POISONING. THE PROBLEM FIRST STARTED ON JUNE OF 2005. THE CRACK OCCURRED SOMETIMES BEFORE THIS. THERE WAS A RATTLING NOISE COMING FROM THE VEHICLE ON SEPTEMBER 12, 2005, AND ON SEPTEMBER 15, 2005 THE MECHANIC DISCOVERED A LEAK IN THE RIGHT ONE. BOTH CATALYTIC CONVERTERS CRACKED. THE CONSUMER FOUND THAT THERE HAS BEEN A PROBLEM WITH THIS TYPE OF VEHICLE CONCERNING CATALYTIC CONVERTERS. THE CONSUMER WAS CONCERNED THAT SHE WAS NOT MADE AWARE OF THIS ISSUE. *AK Consumer has Carbon Monoxide detector in car as of 9-15-05.

Physician contacted and
Consumer complained of nausea, dizziness, headaches, sleepiness while
driving in Aug. + Sept. of 2005. Symptoms disappeared after part replaced at
Murray Motors.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Consumer:

NVS-216 asj

As a result of your recent report to the DOT Auto Safety Hotline (DOT Hotline), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe is(are) relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the driver's door or the driver's door jamb. It may also be listed on the dealer's repair invoices. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-address portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-address portion of the form is showing.

If further assistance is needed, please contact Mr. Michael J. Jordan, Safety Defects Program Assistant, Correspondence Research Division, Office of Defects Investigation, at (202) 493-0576.

Thank you for your cooperation.

Sincerely,

Alberto A. Jimenez
Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures: VOQ

DOT Hotline Pamphlet



DOT AUTO SAFETY HOTLINE
888-DASH-2-DDT
888-327-4236

SEARCH
The Auto Channel
Go!

2005-2003 Models

Home | New Car Buyers Guide | Used Car BG | Advice | Sales Price Blue Book | Auto News | Car Reviews
Media Library | Your Forums | PennySaver Classifieds | Auto Parts (NEM)

Rank Convertibles by Horsepower. Just one of the many things possible with the Rank-By-Specs
Compare-A Graph!

Carbon Monoxide
Safety Threat

Ads by Google

The Colon
Cleansing Kit™
Cleanses intestinal
buildup. Photos
document results
of cleanses.
www.Cleanse-USA.com

Carbon Monoxide Poses Safety Threat to Drivers

25 May 2000

Carbon Monoxide Poses Safety Threat to Drivers, Says Quantum Group

Loss Weight Fast
Lose 7-22 lbs in 9
Days, Cleanses
See the Results
on ABC and Fox
News
www.lostweightfast.com

Crysal Spring
Detox Pads
Detoxing has
never been so
easy! Detox
through feet while
sleep
www.crysalpring.com

Want To Detoxify?
Here are 8 Starter
Tips That Will Help
Your Body
www.8to4health.net

SAN DIEGO, May 22 Memorial Day Weekend is traditionally the start of the heavy summer driving season. Additionally, people are facing longer commutes and spending more time in their vehicles overall. To operate a vehicle safely, a driver must be alert, awake and unimpaired. Slow reaction time or clouded judgement can be deadly. Both also may be symptoms of carbon monoxide (CO) poisoning, the leading cause of accidental poisoning deaths in the country.

"The car is a prime spot for exposure to carbon monoxide," said Dr. Edward Krenzelok, past-president of the American Academy of Clinical Toxicology and director of the Pittsburgh Poison Center.

"People poisoned by carbon monoxide can be as dangerous on the highway as drunk drivers because their brains are similarly affected," he said. "Even low levels of carbon monoxide can affect a driver's reaction time as well as seriously impair judgement. You might feel dizziness, headaches, fatigue, irritability or other symptoms and not even consider carbon monoxide."

What's more, if a person has been drinking alcohol, the impact of carbon monoxide exposure can be magnified, Krenzelok noted.

Pregnant women, the elderly and children are particularly susceptible to the effects of carbon monoxide, he said.

A 1999 California Air Resources Board Study reported that the air breathed inside cars could be as much as 10 times more polluted than typical dirty outdoor air in Southern California. The report noted that Southern Californians' highest daily exposure to air pollutants may be during their commute to and from work -- including carbon monoxide, which was found in high concentrations.

Until recently, drivers had no way of knowing if odorless, invisible carbon monoxide was present in automobiles. To combat this serious health and safety risk, Quantum Group, the world leader in CO alarm sensors, is introducing the COSTAR(R) Model P-1, a personal carbon monoxide alarm made especially for use in motor vehicles.

Carbon monoxide, a major component of car exhaust fumes, can enter the passenger compartment of a car in several ways. A motor vehicle in front of or on either side of a vehicle could be a prime source of CO. Other potential opportunities for CO build-up within a vehicle include operating a vehicle in an enclosed structure such as a garage or carport, idling, a damaged exhaust system, cracked block or leaking gasket or backdrafting while driving (which occurs when negative air pressure forces CO into the vehicle from exhaust fumes).

"The U.S. Consumer Product Safety Commission recommends carbon monoxide alarms for every home in America," said Mark Goldstein, PhD.D, president of Quantum Group. "We know from research that motor vehicles are a major source of carbon monoxide. It stands to reason that having carbon monoxide alarms in cars could help prevent illness and death due to CO exposure".

The COSTAR P-1 Personal Carbon Monoxide Alarm retails for \$59.99 and can be ordered online at <http://www.qginc.com> or by calling Quantum Group at 800-432-5599.

Compare low price quotes from local dealers on all new car models at PriceQuotes.com. Recommended by The Auto Channel.

Want more information? Search the web!

Google Search

Your Friends Will
Be Green With En



- [Repair and Maintenance](#)
- [Women And Cars](#)
- [Behind The Wheel](#)
- [Automobile Dealers](#)
- [Teens And Cars](#)
- [Consumer Affairs](#)

26.95 @
Home Depot

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).