



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
**2005 OCT 20**  
26-SEP-2005

Repository   
**PH 7-34**  
Reference No.  
10137609

**OWNER INFORMATION (Type or Print)**

Name **[REDACTED]**  
Address **[REDACTED]**  
City **PLEASANTVILLE** State **OH** Zip Code **[REDACTED]**

Daytime Telephone Number  
**740-488-2705**  
E-mail Address  
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorized NHTSA representative, your name or address to the vehicle manufacturer.  
Signature of Owner **[REDACTED]** Date **10/14/05**  YES  NO

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
**1G2WP52K [REDACTED]** Make **PONTIAC** Model **GRAND PRIX** Model Year **2002**  
Date Purchased **15-OCT-02** Dealer's Name and Telephone Number **PLAZA PONTIAC** Engine: No: Cylinders **8** Fuel Type: **Gas**  
Original Owner  Dealer's City **DELAWARE** State **OH** Zip Code  
Transmission Type **AUTOMATIC**  Antilock Brakes  Cruise Control Powertrain **FRONT WHEEL DRIVE** Vehicle Component Code **034520 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS**  
Multiple Failure: **1**

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) **25-JUL-2005** Failure Mileage **43000** Failure Speed **? SLOW** **BRAKE PADS ON FRONT CAME UNGLUED FROM METAL BACKING**

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/85R15) \_\_\_\_\_  
DOT No. (Example: DOTM1A8AC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured **NONE** Number of Deaths **NONE** Reported to Police **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: THE CALLER SAID THE FRONT BRAKE PADS WERE COMPLETELY GONE. IT MADE A GRINDING WHEN YOU APPLYING THE BRAKES WHILE IT WAS MOVING. THE CALLER SAID THE BONDING ON THE PADS DID NOT HOLD THE PADS ON THE METAL BACKING PLATE. THE CALLER REPLACED THEM HIMSELF. DEALER HAS NOT BEEN CONTACTED YET. MANUFACTURER SAID TO TAKE VEHICLE TO A DEALER AND HAVE THEM LOOK AT THE BRAKES. THE CALLER DID NOT TAKE VEHICLE TO DEALER. \*AK

**G.M. SAID I SHOULD HAVE TAKEN TO A GM DEALER TO HAVE IT CHECKED AND REPAIR AT THE TIME IT HAPPENED**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**  
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I FEEL THIS IS A SAFETY ISSUE BECAUSE THESE BRAKE PADS WERE ONLY ABOUT 1/2 WORN AT THE TIME THEY CAME UNBONDED.

THE REASON I DID NOT CONSIDER TAKING MY CAR TO A GM DEALER FOR THIS REPAIR WAS BECAUSE I HAD A 2000 MALIBU CHEVROLET AND HAD THE FRONT PADS REPLACED AT A GM DEALER AND THEY WERE NOISY AND SHOOK THE CAR FROM THAT TIME ON. PLUS WERE VERY EXPENSIVE.

THE BRAKE JOB I DONE MY SELF HAS NONE OF THESE PROBLEMS AT 1/2 THE COST. I HAVE BEEN A MECHANIC MOST OF MY LIFE AND THIS WAS NO BIG DEAL (THANKS.)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



VEHICLE OWNER'S

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

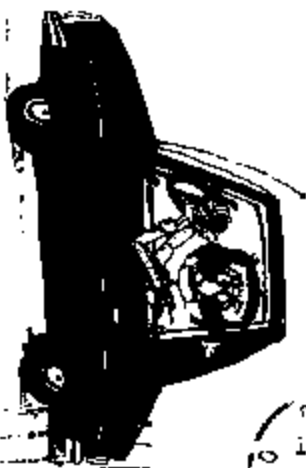
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**