



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
2005 OCT 20 PM 3:29  
23-SEP-2005

Repository   
Reference No.  
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OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City MIAMI State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]  
Evening Telephone Number [REDACTED]

E-mail Address [REDACTED]

Do you authorize NHTSA to contact the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 10/7/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: WP1AB29P34 [REDACTED]  
Make: PORSCHE Model: CAYENNE S Model Year: 2004  
Date Purchased: 01-SEP-03 Dealer's Name and Telephone Number: THE COLLECTION Engine: No: Cylinders 8 Fuel Type: Gas  
Original Owner:  Dealer's City: CORAL GABLES State: FL Zip Code: [REDACTED]  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: 4 WHEEL DRIVE Vehicle Component Code: 141100 AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 20-SEP-2005 Failure Mileage: 19000 Failure Speed: 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
DOT No. (Example: DOTM19ABC036): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE AIR BAG AND THE EMISSIONS LIGHTS CAME ON. CONTACTED THE DEALER, AND THEY SAID THEY COULD NOT SERVICE THE CAR UNTIL 10/17/2005. CALLED PORSCHE CUSTOMER SERVICE, AND THEY SAID THEY COULD HELP. THE CONSUMER BELIEVED THIS WAS A SAFETY HAZARD, AND HE DID NOT WANT TO DRIVE THE CAR.\*AK

IT WAS THE AIR BAG AND THE CHECK ENGINE LIGHTS. A WEEK AGO THEY CALLED US TO HAVE THE CAR SERVICED (AT "THE COLLECTION") (IN CORAL GABLES, MIAMI, FL) THEY HAD THE CAR FOR FIVE DAYS. THEY SAID EVERYTHING WAS FIXED. WE USED IT FOR ONE DAY, AND

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE CHECK ENGINE LIGHT CAME ON AGAIN. WE TOOK THE CAR AGAIN FOR SERVICE, THEY HAD IT FOR ANOTHER DAY AND NOW THEY SAY IT'S OK.