



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 NOV 15 PM 12:23
21-SEP-2005

Repository ☐

Reference No.
10137168

OWNER INFORMATION (Type or Print)

Name
Address
City OYIEDO State FL Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of your authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date: 9/27/2005

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KMHVD32J0NL
Make HYUNDAI Model EXCEL Model Year 1992
Date Purchased Dealer's Name and Telephone Number
BRYANT MOTORS Engine: No. Cylinders 4 Fuel Type: Gas
Original Owner ☒ Dealer's City ORLANDO State FL Zip Code
Transmission Type ☐ Antilock Brakes Powertrain FRONT WHEEL DRIVE
MANUAL ☐ Cruise Control Vehicle Component Code 201000 WHEELS:RIM
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 21-SEP-1997
Failure Mileage 25000
Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE N/A R/JM

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC038) ☐ Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE N/A R/JM

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

OT: THE CALLER COMPLAINED ABOUT TIRES LEAKING AIR. HE THOUGHT IT WAS THE TIRE, BUT FOUND OUT IT WAS THE RIM. THIS HAS HAPPENED ONCE EIGHT YEARS AGO, AND ONE A YEAR AGO, AND ONCE SIX MONTHS AGO. EACH TIME HE HAD THE RIM REPLACED AT AN INDEPENDENT MECHANIC. DEALER SAID THEY DID NOT HAVE ANY COMPLAINTS ON THIS PROBLEM. MANUFACTURER WAS CALLED AFTER THE LAST TIME, AND THE CALLER WAS TOLD THAT THEY NEVER HEARD OF THIS PROBLEM. THE CALLER WAS CONCERNED ABOUT THE FORTH ONE FAILING. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

This Privacy Act of 1974-Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

See attached letter from [REDACTED] dated Oct. 30, 2005

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

[REDACTED]
Oviedo, Florida
October, 2 2005

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

Reference: 10137169

Dear Sir:

This letter is additional information. In each of the three(3) instances I noticed the tires were heavily under inflated. I put air into the tires. Within days it was obvious the tires were loosing air. In each instance the tires were placed in water to determine whether the tire was the cause. In all three instances no leaks were found in the tires but a slow leak was found in each wheel.

The first incident was on the invoice dated 05/31/01. Maitland Tire Co. obtained a used wheel and installed the original tire on the used wheel although nothing is listed on the invoice stating the procedure was performed.

The second incident was on the invoice dated 10/14/04. Maitland Tire Co. again obtained a used wheel and installed the original tire on the used wheel. This time the invoice states "Used rim installed".

In the two above instances Maitland Tire Co. only charged me \$45.00 for the respective wheels & installation. Where ever they obtained those wheels the inside of each of the wheels were painted with there respective coding. Therefore used wheels were not responsible for the second & third failure.

The third incident was on the invoice dated 04/29/05. Maitland Tire Co. could not get another wheel from there normal source. I eventually found a used wheel and payed with cash and did not keep the receipt.

I did not record the I.D. of the first two (2) instances. In the third instance I kept the wheel and the I.D. is as follows. "HDP 611915JX13 46HMC 52910 24650". In addition near the center of the wheel the following I.D. is stamped "B 60 11 91".

I am concerned about a fourth wheel failing. Fortunately no accidents occurred. If I had not detected the tires being under inflated, very easily an accident could have occurred. Please contact me if I can be of any further assistance.

Sincerely,
[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**