



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2005 OCT 18 PM 5:29
19-SEP-2005

Repository
Reference No.
10136994

Name [REDACTED]
Address [REDACTED]
City COTTONWOOD State AZ Zip Code 86326

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10/1/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side) 1G2WP12 [REDACTED]	Make PONTIAC	Model GRAND PRIX	Model Year 2002
Date Purchased 01-APR-04	Dealer's Name and Telephone Number LARRY GREEN Chevrolet (928) 634-2227	Engine: No. Cylinders 6	Fuel Type: Gas
Original Owner <input type="checkbox"/>	Dealer's City COTTONWOOD	State AZ	Zip Code 86326
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Anti-lock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Vehicle Component Code 11B300 ELECTRICAL SYSTEM;IGNITION;ANTI-THEFT CONTROLLER
Multiple Failure: 1			

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-APR-2004	Failure Mileage 17,000+	Failure Speed 0
---------------------------------	----------------------------	--------------------

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P216/85R15)
DOT No. (Example: DOTMALSABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
--	---	---------------------------	------------------	-------------------------

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 2002 PONTIAC GRAND PRIX. THE SECURITY SYSTEM IS TOO SENSITIVE BECAUSE THE CAR WILL LOCK AND HE HAS TO WAIT FOR 20 MINUTES TO MOVE THE VEHICLE. THIS WILL OCCUR IF THE KEY IS DIRTY OR ANYTHING THAT WILL TRIGGER THE ANTI-THEFT SYSTEM. HE DOES NOT MIND THAT THE CAR HAS THIS FEATURE. BUT THE FEATURE IS TOO SENSITIVE. THIS OCCURRED A LOT HERE LATELY. THE CONTACT CONTACTED THE MANUFACTURER, AND THEY TOLD HIM THAT THEY COULD NOT RESET THE SYSTEM, AND THERE WAS NOTHING THEY COULD DO ABOUT THIS VEHICLE BECAUSE THIS WAS SIMPLY THE WAY IT WAS MADE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974-Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I might add also, if the CAR WAS to stall in traffic and this Security System Activates it CAUSE AN ACCIDENT ~~is~~, also CAUSES me AND my wife to be STRANDED AT PERIODS OF MORE THAN 20 MIN at a time WE HAVE had to WAIT 20 MIN FOR the Security System to Re-set IN 110°+ weather. At time we had young children with us. Pontiac Refuses to deactivate this System FROM the few phone calls made to them and the dealership, where we purchased this CAR.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

PHOENIX AZ 850

04 OCT 2005 PM 10 L



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

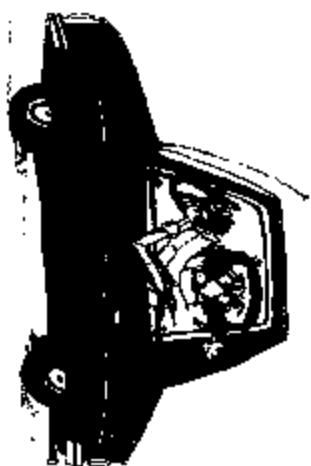
and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT

U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline



U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline