



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
19-SEP-2005
04 JAN 11 PM 12:04

Repository
Reference No.
10136977

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City CHARLEROI State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]

E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer
Signature of Owner [REDACTED] Date 12/20/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JST1X51L022 [REDACTED] Make SUZUKI Model INTRUDER Model Year 2002
Date Purchased 25-APR-02 Dealer's Name and Telephone Number BARNHARTS 724-627-5819 Engine: No: Cylinders 2 Fuel Type: Gas
Original Owner Dealer's City ROUGH CREEK State PA Zip Code 15329
Transmission Type Antilock Brakes Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 034520 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS
MANUAL Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 19-SEP-2005 Failure Mileage 9700 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONSUMER STATES THAT THERE IS SOMETHING WRONG WITH THE REAR BRAKES. THE PISTON IS PRESSING THE PAD AGAINST THE CALIPER AND WILL NOT RELEASE. THE PADS ARE WEARING OUT REAL FAST. THE DEALER/ MANUFACTURER HAVE BEEN NOTIFIED. THERE HAS BEEN NO RESPONSE. THE MOTORCYCLE IS A SUZUKI VS1400 INTRUDER 2002. IT HAS NOT BEEN FIXED.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

There has been a problem with the rear caliper ever since the bike was new. The inside ^{rear} pad was wearing at 3 times the rate of the outside rear pad. Now the rear caliper will not release pressure on the rear brake completely causing drag and the rotor to get very hot. I feel that there has been a defect in the rear caliper since this bike was new and they wouldn't take care of the problem under warranty when they should have!!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



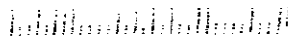
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

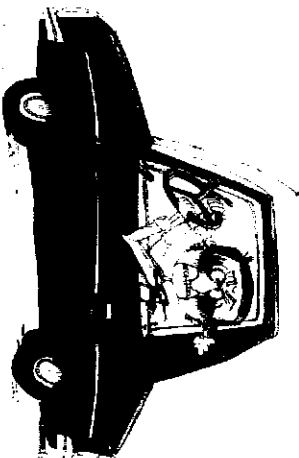
DASH2DOT

and dial toll free at

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