



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2005 OCT 20 AM 8:16
10-SEP-2005
Repository ☐
Reference No.
10135766

OWNER INFORMATION (Type or Print)

Name XXXXXXXXXX
Address XXXXXXXXXX
City MISSION State KS Zip Code XXXXXX
Daytime Telephone Number XXXXXXXXXX E-mail Address XXXXXXXXXX
Evening Telephone Number XXXXXXXXXX

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 10/1/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3VWCK2 XXXXXXXXXX Make VOLKSWAGEN Model NEW BEETLE Model Year 2003
Date Purchased 28-NOV-03 Dealer's Name and Telephone Number JAY WOLFE VOLKSWAGEN 816-941-9500 Engine: No. Cylinders 4 Fuel Type: Gas
Original Owner ☒ Dealer's City KANSAS CITY State MO Zip Code XXXXXX
Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 021000 SUSPENSION:FRONT
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 14-SEP-2005 Failure Mileage 20200 Failure Speed 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make XXXXXXXXXX Tire Model (Name or Number) XXXXXXXXXX Tire Size (Example P216/65R15) XXXXXXXXXX
DOT No. (Example: DOTM18ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: XXXXXXXXXX
Tire Component Code XXXXXXXXXX Tire Failure Type XXXXXXXXXX

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: XXXXXXXXXX Date Manufactured: XXXXXXXXXX Model No./Name: XXXXXXXXXX
Seat Type: XXXXXXXXXX Installation System: XXXXXXXXXX
Child Seat Component Code: XXXXXXXXXX Failed Part: XXXXXXXXXX

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured XXXXXX Number of Deaths XXXXXX Reported to Police XXXXXX

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 2003 VOLKSWAGEN BEETLE. THE CONTACT STATED WHILE DRIVING AND MAKING A LEFT HAND TURN THE CONSUMER HEARD A LOUD POPPING SOUND FROM THE RIGHT FRONT AREA. THE CONSUMER LOST CONTROL OF THE VEHICLE; APPLIED THE BRAKES AND HIT THE CURB. THE CONSUMER BEGAN TO ACCELERATE TO AVOID HITTING A LIGHT POLE. THIS DID MINIMIZE THE HITTING OF THE LIGHT POLE. UPON IMPACT, THE FRONT AIR BAGS DEPLOYED. THE ONLY IMPACT ON THE VEHICLE WAS ABOVE THE RIGHT FRONT TIRE. THE SERVICE DEALER WAS NOT WILLING TO COOPERATE BECAUSE THERE WAS NOTHING TO DETERMINE THE CAUSE OF THE ACCIDENT OR WHAT CAUSED THE ACCIDENT. THE CONSUMER HAS CONTACTED THE MANUFACTURER, AND THEY WILL RESPOND WITHIN 24 HOURS. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.