



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

18-SEP-2005

Repository ☐

Reference No.

10136788

OWNER INFORMATION (Type or Print)

Name

Address

City

MISSION

State KS

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 9/18/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5YFCK2

Make

VOLKSWAGEN

Model

NEW BEETLE

Model Year

2003

Date Purchased
28-NOV-03

Dealer's Name and Telephone Number
JAY WOLFE VOLKSWAGEN 816-941-9500

Engine:
No. Cylinders 4

Fuel Type:
Gas

Original Owner
☒

Dealer's City
KANSAS CITY

State
MO

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
021000 SUSPENSION:FRONT

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
14-SEP-2005

Failure Mileage
20200

Failure Speed
10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM4SABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 2003 VOLKSWAGEN BEETLE. THE CONTACT STATED WHILE DRIVING AND MAKING A LEFT HAND TURN THE CONSUMER HEARD A LOUD POPPING SOUND FROM THE RIGHT FRONT AREA. THE CONSUMER LOST CONTROL OF THE VEHICLE, APPLIED THE BRAKES AND HIT THE CURB. THE CONSUMER BEGAN TO ACCELERATE TO AVOID HITTING A LIGHT POLE. THIS DID MINIMIZE THE HITTING OF THE LIGHT POLE. UPON IMPACT, THE FRONT AIR BAGS DEPLOYED. THE ONLY IMPACT ON THE VEHICLE WAS ABOVE THE RIGHT FRONT TIRE. THE SERVICE DEALER WAS NOT WILLING TO COOPERATE BECAUSE THERE WAS NOTHING TO DETERMINE THE CAUSE OF THE ACCIDENT OR WHAT CAUSED THE ACCIDENT. THE CONSUMER HAS CONTACTED THE MANUFACTURER, AND THEY WILL RESPOND WITHIN 24 HOURS. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.