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Virginia Beach, Va. 26 August

National Highway Traffic Safety Administration  
NHTSA  
US Department of Transportation  
Washington DC 20590

SUBJECT: 2004 LEXUS ES 330, BRAKEING PROBLEM

In April 2004, I purchased a new Lexus 330 from a local dealership. I noticed right away that the brake pedal was very noisy

when applying the brakes, and when the pedal was released. I thought that it was just in the linkage. I took the car

back the following day to have it checked out. They checked the brakes and said there was no adjustment in the

linkage to stop this problem. They then checked several other new cars on the lot and said. "they all do the same thing".

I contacted the Lexus/Toyota main office in California, and received the same message. Nothing can be done. I know .

from experience with cars, and in life, that because they all do it, doesn't make it right.

I have had the car now for 16 months, and only have 2,300 miles on the odometer. It's not a pleasure to drive, and I'm not sure that it is safe.

I talked with a dealership in another state, and was told that they had many complaints, and had lost some sales

because of this problem, and that a recall was being made. to -date, I have heard nothing about it.

The ES 300 series had no problem. It started with the 2004 ES 330, when they went to a bigger engine. I checked out the

ES 2005, and the problem has been eliminated. They must have found something wrong.

My question to you is: If there was no problem with the 2004, how, and why was it fixed for the 2005 series?

I do not want you to, nor do I expect for you to intercede in my dealing with the dealer, or Toyota Motor co. I wish to have an inspection made on the behalf of all owners of this model to ensure it's safety on the roads.

Virginia Beach, VA

Sincerely,

Edison  
9/14/05